## Caritas &Du



Annual Report 2024



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#### **About Us**

#### **Our Structure**

All ten Caritas organisations share their ecclesial responsibility for social and charitable work in Austria and with respect to international aid. They are united in solidarity and closely cooperate in a variety of ways to achieve greater impact. Caritas Austria in its role as federal organisation serves as a coordinator and service provider assuming nationwide tasks while also working to reconcile the interests of all diocesan Caritas organisations. It also provides international disaster relief and humanitarian aid, as well as long-term development cooperation in selected countries.

As laid down in the statutes, the Caritas Austria General Assembly is the supreme decision-making body of the Caritas Austria institute, without prejudice to the legal independence of the diocesan Caritas organisations, and is responsible for the strategic cooperation framework of Caritas in Austria. Among other issues, it sets strategic priorities with nationwide relevance, decides on fundamental strategic goals and on the number and topics of the cross-diocesan management teams. The Assembly elects the Caritas President and the other four members of the Presidium. The General Assembly also appoints the General Secretaries of Caritas Austria.



Behind every crisis are people and their stories. People in need of help. Being there for them

is our mission.

Dear Reader,

"In the face of uncertainty about the future, it is easy to become discouraged, pessimistic and even cynical. Yet hope leads us to recognize the goodness present in our world and provides the strength needed to meet the challenges of our day."

(Pope Francis, June 2024)

These words reflect how many people are feeling, as 2024 was once again marked by crises and profound change. The war in Ukraine entered its third year. The situation in the Middle East remains dire, and suffering in Sudan has escalated. The devastating impacts of the climate crisis are becoming ever more tangible—including here in Austria, where catastrophic flooding struck last autumn. Meanwhile, major political shifts caused concern worldwide. At home, many were unsettled by the long political standstill during Austria's challenging coalition talks.

'We see need and act'-this guiding mission grounds and directs our work at Caritas, because behind every crisis are people and their personal stories. People in need of help. People in need of hope. Being there for them is our mission.

United as Caritas and working in partnership with many allies, we raise our collective voice to advance political progress toward a fairer society. Poverty is not destiny—it is the result of unjust systems. Care, education, climate justice, and international solidarity will remain equally vital priorities that we will keep firmly in focus throughout 2025.



At the same time, we once again witnessed the strength of our broad network of human solidarity: volunteers, donors, and Caritas staff accomplished outstanding work, as this report shows. This dedication gives us hope and confidence that positive change is possible—together with policymakers, civil society, and everyone striving for a fairer world. Let us continue on this path together. For a good future for all.

Yours,

Nora Toolling - Juses Just Ger Nora Tödtling-Musenbichler

Caritas President



#### **Discover more online:**

You are holding just a section of our impact report here. Deeper insights await you on our website, where you can explore the full range of our activities interactively. This approach helps us minimize paper usage and protect resources. Find our digital impact report here: annualreport.caritas.at



## Advancing Care, Combating Women's Poverty, and Emergency Flood Aid

**Austria.** Demand for care services is projected to double by 2050—requiring structural reforms that eliminate today's geographic disparities in access. At the same time, true gender equality is urgently needed to break the cycle of poverty affecting women. Caritas advocates for long-term improvements while continuing to provide assistance to people in acute need.

Our residential and mobile care services provide nursing and personal care to nearly 38,000 seniors and medically vulnerable people. The services are wide-ranging and extend to assisted living, meals on wheels, home help, visiting services, counseling, and support for family caregivers. As one of Austria's largest providers in the field of nursing and care, we reach thousands of people every day—while consistently advocating for long-overdue reforms across the care system.

Important progress has recently been made—including enhanced staff recruitment measures, modernization of the Healthcare and Nursing Act, and new provisions allowing family caregivers to access short-term substitute care. Yet comprehensive structural reform remains critical to future-proof Austria's care system, particularly with demand projected to double by 2050.

The stark disparities between Austria's federal states—in care service availability, costs, quality, and staffing levels—pose serious challenges. Vienna employs twice as many caregivers per 100 care allowance recipients as Burgenland, while Salzburg residents pay just half the additional out-of-pocket costs for

mobile care compared to Lower Austria. Whether and how people receive care must never depend on their place of residence. Austria urgently requires uniform national standards for both services and financing, alongside sustainable long-term funding mechanisms. Critical reforms must reorient care allowances toward prevention rather than deficit management, implement comprehensive staffing solutions, and harness digital innovation to alleviate burdens. Our organization stands prepared to support these vital transformations through our specialized knowledge and experience.

#### **Eradicating Women's Poverty**

Structural transformation is equally essential in combating poverty and social inequality. In Austria, poverty is both young and female—the number of children living in poverty has more than doubled since 2022. Retired women and single parents face similar vulnerability, with nearly half of all single-parent households (over 80% female-led) at risk of poverty. Women continue to shoulder the majority of care work, which often forces them into part-time jobs—at the expense of decent wages and adequate pensions. Systemic gaps include insufficient childcare services, non-livable wages in female-dominated



We provide care and support to many elderly and ill people in our facilities.

71 Institutions for the Homeless with 2,642 Beds

including 10 Mother and
Child Shelters providing
accomodation for 327 Mothers
and 441 Children
offer a roof over their heads

6,408 People live in 53 Senior and Care Facilities

over **2.6 million Working Hours** in mobile care and nursing

5,779 Staff Members in the Area of Care and Nursing

we train 3,358 prospective nursing carers and caregivers in 42 schools for social care professions

fields, and inflexible work arrangements that hinder work-life balance. Eliminating this gendered form of poverty requires genuine equality—a goal we actively pursue through advocacy. We call for the fair recognition and distribution of care work, and for support for all children—regardless of their parents' income.

At the same time, we help those in acute need—offering single mothers safe refuge in mother and child shelters, ensuring affordable meals through food distribution programs, and delivering support via our counseling services. Take Theresa's case: After her

separation, this single parent faced severe financial strain. "Some weeks we had just 50 to 100 euros to live on," she shares. "It came down to paying rent or buying groceries." When rental arrears mounted alarmingly, she turned to Caritas. We secured emergency financial assistance and negotiated staggered rent payments, enabling Theresa's family to remain in their home.

#### Flood Response

In September, floodwaters ravaged eastern Austria, inflicting particularly severe damage across Lower Austria. Numerous families lost homes and livelihoods. Working alongside local parishes, our teams were on the ground within hours, supported by thousands of volunteers from our "fuereinand" network. Through special Caritas advisory services, we helped affected residents document losses and secure critical aid—including €4.3 million in immediate assistance from the Austria Helps Austria initiative. Our rebuilding support continues to this day.

#### **A Conversation with Anna Parr**

### "Look Closer. Offer Help. Stay Engaged."

## Poverty is a reality in Austria—and it has a young face. What does it take to give children better opportunities?

Anna Parr: Aln a wealthy country like Austria, poverty often remains hidden—but it is very real. It has risen significantly since pre-crisis levels in 2022 and affects children in particular: one in five is at risk, and more than 79,000 live with their families in absolute poverty. These children face exclusion from an early age—an experience that can shape their lives for years to come.

We support families through our social counseling services, learning assistance, school starter kits, clothing, hot meals, and much more—but this only eases the symptoms. What we truly need are political solutions. We must do everything in our power to ensure that today's children do not become tomorrow's poor.

Education is the key—starting with early childhood education and extending all the way to completing formal qualifications. And we need a guaranteed child allowance that protects all children, no matter whether their parents are separated or unemployed. This has been a long-standing demand of Caritas—one that the new government now plans to implement.

## The care sector is facing major challenges. How does Caritas intend to attract and retain skilled professionals?

Parr: Exactly. By 2030, at least 50,000 additional nursing and care professionals will be needed. We advocate for comprehensive social policy solutions: for a well-integrated care system that offers different levels of support, for genuine reform of the entire system, for maintaining and expanding our strong focus on train-

ing, and for making the most of digital opportunities to improve everyday care—alongside many other key measures.

In addition, 6,400 people live in our 53 care facilities, and we employ 5,700 staff in this field. But care is about more than just meeting basic needs—it is about human connection, bonds, and dignity.

The jobs we offer are meaningful: everyone working in care sees the difference they make in someone's life, every single day. And these jobs are secure. Trainees receive support through nursing scholarships, mentoring, and tailored entry programs for career changers. We also invest in ongoing training and career development, and we foster a supportive, respectful team spirit.

## People with disabilities in Austria still face many barriers. What is Caritas doing to promote an inclusive society?

Parr: Yes, a large number of the roughly 1.4 million people with disabilities in Austria still run into obstacles every day—when looking for housing, trying to get a job, or just using public transport. Inclusive schooling is still rare. For many, things stop after nine years of school—they do not end up in regular jobs, but in sheltered workshops instead. But inclusion is a human right. Everyone should have the chance to decide how they want to live.

We offer accessible housing, inclusive day programs, educational mentoring, and job coaching. Alongside this, we are pushing for policies that truly support people with disabilities and help create a more inclusive society. What is urgently needed is a dedicated inclusion fund—because long-term support needs long-term funding.



We support people with disabilities and promote inclusion.



Anna Parr has served as the General Secretary of Caritas Austria since 2020.

## The climate crisis is one of the greatest challenges of our time. What role does it play in Caritas' work?

Parr: For us, one thing is clear: the climate crisis is also a social crisis. It mainly affects those who already face hardship. Therefore, climate action must go hand in hand with social policy. And there is so much scope for action. Together with other organizations, we have submitted 55 proposals for a socially just climate policy—ranging from large-scale building renovation initiatives and investments in climate literacy programs to fair and socially balanced CO<sub>2</sub> pricing.

At the same time, we are active internationally. We provide emergency assistance and support smallholder farmers with local seed varieties, training, and simple technologies—like biogas systems or rainwater tanks—to help them build long-term resilience and sustain their livelihoods despite the climate crisis.

Countries like Austria must continue to take responsibility when it comes to fair and global climate justice.

## We are living in times of great change. What do we need to ensure a good future for everyone?

Parr: We need more cooperation. More solidarity. More courage—and confidence, too. No crisis stands alone; everything is connected. That is why we need joined-up solutions. This calls for political decisions that go beyond a single legislative term and for policies that invest in justice, education, care, climate action, and inclusion.

And it takes all of us. A society where people do not look the other way—but take action. Where our shared attitude is not shaped by fear, retreat, or passing the buck, but by responsibility, participation, solidarity, and humanity.

That is how a just, inclusive, and sustainable future becomes reality—not a utopia. It starts wherever people truly care about one another.

### 69 Social Counseling Centers across Austria

#### 106.000 People

received support from the social counseling centers

**50 Family Counceling Centers** in Austria

over 10.000 people
with disabilities
are supported in our facilities
or receive mobile care

Photo: Stefanie J. Steindl

In these times of upheaval, we need more togetherness, more solidarity, more courage—and above all, hope.



## Education in Times of War and Crisis

**Worldwide.** Millions of children worldwide grow up amid armed conflict, poverty, or the devastating consequences of climate change—often at the cost of their education. Still, education remains their most powerful key to a better future. We help children keep learning against all odds, offering them both hope and tangible pathways forward.

Ukraine, the Middle East, Sudan, and beyond—today's world is witnessing more violent conflicts than at any time since World War II. The human toll: 473 million children exposed to active warfare. Adding to the burden, economic crises and the escalating effects of climate change are casting children into hardships no childhood should ever know. Whether never experienced or suddenly lost, carefree childhoods vanish-and with them, access to education. Yet education remains the master key to a better future, both for individual children and entire societies. Schools offer stability amidst chaos, creating vital safe spaces. This is why Caritas works to ensure that education continues both in and despite crises— that is precisely when children need it most.

#### **Education in Ukraine**

In Ukraine, where war has raged for over three years, we have established safe spaces in 18 schools through the Neighbours in Need initiative. These shelters not only allow learning to continue during air raids but also provide children with room to play, express themselves creatively, and regain a sense of emotional safety. A team of 36 trained psychosocial workers helps them manage stress and build resilience—because only when children feel truly safe can they focus on learning.

At our Children's and Family Center in the war-torn city of Kharkiv, children find space to play, be creative, receive psychosocial support, and get help with their learning. Amid the surrounding devastation, the center offers a safe haven where children can keep growing and developing.

Also the children safely housed at the Fonds Aspern Social Center in Kyiv, which we support, are able to continue attending school. They receive psychological and medical care, educational support, and guidance for their future careers.

#### Moldova: Education as a Lifeline

Ukraine's neighbor, the Republic of Moldova, is one of Europe's poorest nations and reliant on aid. Nevertheless, solidarity with Ukrainian refugees has remained extraordinary despite the

In times of crisis, schools offer children rare stability and create vital safe spaces.







#### 2.446 Youth and children

both with and without refugee
background – are supported in
72 Lerncafés in Austria

#### 1.040 Volunteers

are actively involved in Lerncafés

**834 Children** on the waiting list for a place in a Lerncafé



Education opens up futures for children—in Lerncafés across Austria and in crisis regions worldwide.

immense strain on the country. Through our SUSTAIN program, we help refugee children from Ukraine continue their education by learning side by side with local children from host communities, fostering successful integration. Our CARING project supports approximately 500 children—primarily from disadvantaged families—across four locations with educational assistance and care. They also receive daily nutritious meals; in Moldova as elsewhere, these meals are often the deciding factor for families to send their children to school.

### A Future for Children in the Middle East

Across the Middle East—in Syria,

Lebanon, and Jordan—our education programs create opportunities for around 1,700 children. We provide school supplies, daily meals, and transportation support. Another key priority is training teachers to better assist students affected by trauma. In addition, we help renovate and rebuild schools to ensure they are accessible and inclusive, while actively involving parents to foster stable learning environments for their children.

Education is about more than textbooks and lessons—it lays the foundation for self-determined futures. We empower our global partner organizations to drive the societal changes needed to secure this fundamental right for every child.

#### **Providing Support in Austria**

In Austria, Caritas is equally committed to removing barriers so that all children—regardless of their origin or social background—can seize the best possible educational opportunities. We support approximately 1,870 students aged 6 to 15 through free learning assistance in our 72 Lerncafés. Our focus is on strengthening their German proficiency, social skills, and personal development. We work closely with parents and schools, recognizing that a stable environment fosters learning. This holistic approach empowers young people to face their futures with confidence.



## Holistic Support in Times of Multiple Crises

**Burkina Faso.** In this poverty-stricken country, people face the impact of multiple, mutually reinforcing crises. These complex challenges demand a coordinated, holistic response. Our support addresses a broad spectrum of needs—from emergency relief to long-term assistance—to help communities protect and rebuild their livelihoods sustainably.

Climate crisis, violent conflicts, poverty, hunger—today's world is confronted with multiple, mutually intensifying crises.
Burkina Faso is a stark example of this polycrisis at its most severe.

This West African nation ranks among the world's poorest and is grappling with an escalating security crisis. Persistent terrorist attacks have displaced two million people within the country. In many regions, essential government services have collapsed, leading to the closure of health centers and schools. Ongoing threats prevent the cultivation of vital farmland—a devastating blow for a population largely dependent on agriculture. On top of this, the growing negative effects of the climate crisis, including extreme rainfall and prolonged droughts, are destroying entire harvests.

The result is a severe humanitarian emergency. Scarce resources have intensified malnutrition, particularly among displaced populations. Hunger crises now occur with alarming regularity. Many lack access to adequate sanitation. Violence against women and girls is on the rise, and people with disabilities face similar threats. When schools close, children lose both protective safe spaces and educational opportunities. The erosion of social trust creates fertile ground for violence to return.

#### A Multi-Level Response

All Given the interconnected nature of these challenges, our response is holistic: we deliver immediate emergency aid, promote medium-term stability, and build long-term prospects.

We offer children and youth a safe environment where they find support and have the chance to learn.





We provide emergency aid, such as life-saving food for malnourished young children, and empower women through agricultural training, start-up capital, and climate adaptation assistance.

#### **Emergency Aid and Preparedness**

We respond to acute needs with food and hygiene kits, therapeutic nutrition for malnourished young children, and the construction of latrines. Health facilities receive essential equipment and supplies to strengthen medical care. Staff are specifically trained to support survivors of violence and to identify and treat malnutrition. At the same time, we engage in early preparedness to enable life-saving interventions when new crises emerge.

#### **Development and Livelihood Support**

In four dedicated facilities, we provide a safe, child-friendly environment for 720 children and young people who have experienced violence. Here, they can grow, begin to heal, and access age-appropriate psychosocial support to support their development.

We support women and young adults through vocational training, start-up capital, and materials to launch income-generating activities. Whether running a hair salon, raising livestock, or growing vegetables, they gain financial independence and secure their livelihoods sustainably.

#### **Adaptation to Climate Change**

To help communities adjust to the impacts of climate change, our partners install wells that ensure a reliable, year-round water supply and support



the creation of irrigated vegetable gardens. In community meetings, we raise awareness about protecting natural resources and encourage sustainable farming practices.

#### **Focus on Vulnerable Groups**

Across all our projects, we place special emphasis on supporting people with disabilities. In times of crisis, they face significantly higher risks of violence or neglect. We therefore ensure access to inclusive services, advocate for their rights, and promote their meaningful participation in community life.

All our efforts in Burkina Faso are closely coordinated with local partner organizations, international networks, and government authorities. Strong alliances are essential—particularly in times of multiple, overlapping crises. Only a comprehensive approach enables us to deliver truly effective support.

## PHASE Opens Up New Opportunities for Vulnerable Groups

**Tripoli, Lebanon.** From primary healthcare and psychological support to assistance for people in need of protection—more than 5,000 individuals in Lebanon have already benefited from the PHASE project, funded by the Austrian Development Agency (ADA).

Twelve-year-old Sara struggled to keep up in class due to hearing difficulties. A Syrian mother who fled to Lebanon faced severe challenges after separating from her husband—left without income or legal documentation. Both received crucial support through the PHASE project: Sara was fitted with a hearing aid, while the Syrian woman gained access to psychological and legal assistance, along with vocational training that opened up new prospects for her future. The project has improved numerous lives, with a particular focus on vulnerable groups such as elderly people, persons with disabilities, and women and girls affected by gender-based violence.

With Lebanon's ongoing economic crisis limiting access to essential services, the project delivers critical medical care through health centers and mobile clinics—offering consultations, diagnostic tests, and medications. In just eight months, 3,881 people received medical treatment, including over 2,000 seniors aged 65 and above. An additional 388 individuals benefited from psychological or psychiatric support.

Protection and safety are also a core priority. The project offered targeted support to 106 women and girls affected by violence or exploitation, and 64 women from refugee and migrant communities

received care in dedicated protection centers. Nearly 3,000 people took part in awareness-raising activities.

A PHASE team member explains, "Many of those we assist have no other place to turn. We give them both hope and practical means to rebuild their lives independently." The project goes beyond emergency aid—it fosters lasting change for the most vulnerable members of society.

PHASE delivers medical care to people in Lebanon, including through mobile clinics.







#### 4.7 million Euros

in funding received from the European Union (EU) for our projects in Syria, Ukraine, India, Lebanon, Uganda, Moldova, DR Congo, and internationally.

#### 4.2 million Euros

in funding received from the Austrian Development Agency (ADA) for our projects in Moldova, Jordan, Burkina Faso, Ethiopia, DR Congo, Mozambique, Lebanon, South Sudan, Armenia, Kenya, as well as for general initiatives across Africa and Europe.

The funding we have secured from the EU and ADA will be implemented in 2024 and subsequent years.

#### Our institutional funders

Thank you to our institutional funders who support us in our mission to help people in need.

ADA | AMIF | BKA | BMBWF | BMI | BMK und KPC | BMSGPK
Caritas Finnland | Caritas Schweiz | DCV | DG ECHO
DG INTPA – Europe Aid | Europäischer Sozialfonds | Medicor | Miseror
NACHBAR IN NOT | Renovabis | Stadt Wien | Wirtschaftskammer Österreich

## Campaigns

#### **Employer Branding 2024**

Our award-winning campaign showcases the appeal of Caritas as an employer, highlighting the variety of meaningful jobs and excellent career opportunities.

#### Foreign Disaster Aid 2024

€1.8 million for people affected by disasters such as the Middle East, Ukraine or South Sudan.

#### **Domestic Aid Campaign 2024**

€3.2 million for People Affected by Poverty in Austria

Supported by our sponsors Erste Bank and Sparkassen.

## Es g'hört viel mehr g'holfen. Caritas Ster tein ode die veren ode die v





#### Sparks of Warmth 2024

#### €3 million for Warm Homes

The campaign helps families in Austria who are living in poverty by offering heating grants—with the support of the Kronen Zeitung and numerous donors.

#### Care Campaign 2024

Our initiative to strengthen the nursing workforce and promote the wide range of care services we offer—supported by our sponsor, Wiener Städtische Versicherungsverein.



#### Children's Campaign 2024

### €1.2 million for Children in Need

Supported by our sponsors Erste Bank and Sparkassen and Wiener Städtische Versicherungsverein.

## Thank you

We would like to express our gratitude to all our other corporate donors who are not listed here. Every contribution, no matter how big or small, makes a significant impact on people in need. We are sincerely thankful for any support that helps create a positive difference in the lives of others.

#### A Future Without Hunger 2024

€2.3 million towards a Future Without Hunger The climate crisis is destroying livelihoods. We are fighting against it.

#### **Caritas Partner**

Arbeiterkammer | BAWAG Group | Benevento Beteiligungsgesellschaft | BIG Bundesimmobiliengesellschaft | BILLA | BILLA PLUS | BIPA Charities Aid Foundation America | Chiesi Pharmaceuticals | Coca-Cola Österreich | The Coca-Cola Foundation | Deichmann Stiftung Digital Realty Austria | dm Drogeriemarkt | Erste Bank und Sparkassen | Erste Group | foodora | Global Giving | HOERBIGER | Hofer Hornbach | Immofinanz | Jö Bonusclub | Lidl | LOOP | MARS Austria OG | MONDI AG | ÖGB | Ö-Ticket | Pagro | Penny | Procter & Gamble PAN Tiefkühlprodukte | Peretti Foundation | Pfarramt Zwettl | PL Handelsgesellschaft | S IMMO AG | SkiKC Stiftung | Stepic CEE Charity Trendpack | VERBUND | VIG / Wiener Städtische Versicherungsverein | Wiener Städtische | XXXLutz

#### "Sparks of Warmth" Partners

A1 | Almdudler | ARS Akademie | Bäckerei Mann | Berndorf Privatstiftung | BILLA | Coca-Cola Austria | Continental Automotive Austria Energie AG Oberösterreich | Energie Steiermark | EVN | E-Wirtschaft Österreich | Fuchs Austria Schmierstoffe | Fussl Modestraße Generali Versicherung AG | Goldgas | Hanns Füglister GmbH | Herka | IGP Generatoren | Kelag | Kellner & Kunz | Kotanyi KRONEN Zeitung | Lidl | Manner | Milka | Neuroth | Österreichische Lotterien | Österreichische Post | Quorum Distribution Raiffeisenbank | Red Bull | Salzburg AG | Sochor Unternehmensgruppe | SPAR | Ströck | UniCredit Bank Austria | VERBUND Wien Energie | Wien Holding | Wiener Linien | Wiener Städtische | WKO | Zgonc

#### Expenditures of Caritas Austria 2024 in million Euros Support, care and hospice 424.35 Stationary facilities (elderly living and care houses, hospices, daycare centers) mobile services (home and care services) terminal care, mobile hospice teams consultation, support and psychological accompaniment projects (spare time options for seniors, family member support) Work with disabled persons 281.10 Stationary support (housing groups, daycare centers, curative educational workshops) mobile assistance (support, work assistance, integration support) consultation, support and psychological accompaniment projects (spare time options for disabled persons) Asylum, migration and integration 232.17 Homes, starter-flats, mobile emergency accommodation consultation, regional support, basic care projects (return assistance among other things) 193.73 People in need Homes and daycare centers (mother-child homes, hostels for the homeless, support centers) starter-flats, special projects, training (schools for social professions) consultation, support and psychological accompaniment **Education** 91.04 Social-pedagogic centers, kindergartens, daycare, speech therapy consultation, support and psychological accompaniment projects (spare time offers for children and young people) Occupation projects and auxiliary enterprises 80.56 Occupational projects for long-term unemployed persons and addicts consultation, support and psychological accompaniment (carrier help, work training), projects Foreign aid 53.05 rehabilitation support (reconstruction) long-term development cooperation **Disaster relief** 8.00 Foreign aid - provision for projects 2025 14.43 Total of all areas of service 1,378.43

#### Source of Funds and their Utilization

Financial Report according to the guidelines of the Spendengütesiegel

in million Euros

Α	Origin and Use of Funds		1,378.43
ī	Donations and church contributions		100.38
	a) Non-dedicated donations		9.97
	b) Dedicated donations and sponsoring		67.33
	Among these are:		
	Dedicated current donation proceeds, church collection, standing orders, sponsorships	52.47	
	Major disasters (over 1 million)	3.08	
	"Licht ins Dunkel/Light into Darkness"	1.07	
	"Nachbar in Not/Neighbor in Need"	5.00	
	Other Income: e.g. sponsoring	5.71	
	c) Inheritances		5.77
	d) Gifts in kind		17.31
II	Reimbursement for services		1,032.52
	a) from public funds		890.99
	b) from private contributions and other		141.53
Ш	Subsidies and grants of public institutions and church contributions		177.34
IV	Other income		13.38
	Use of donations from previous years	5.80	
٧	Utilisation of funds not used in previous years		49.25
VI	Release of reserves		5.56

В	Utilization of Funds	1,378.43
T	Expenses for the purposes defined in the articles of association	1,247.21
II	Expenses for fundraising (incl. pro rata administrative costs)	8.92
Ш	Expenses for administration (except fundraising costs)	59.92
IV	Other expenses	1.98
V	Provisions formed for domestic and international programs 2025	51.52
VI	Allocation to reserves	8.88



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Explore our comprehensive multi-media Annual Report online

