

Caritas &Du



Annual Report
2014

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Caritas President
Michael Landau on
a Project Trip in
Senegal.



Editorial

Shaping the Future Together!

A warm meal, a protective roof overhead – these things are taken for granted by most people in Austria, but not by everyone.

In front of the supermarket we see a man without legs sitting on the cold asphalt, at the bus station a young woman holding a baby. The classic image of poverty: no home, no work, no money, torn clothing, beggars on the street. And hardship frequently takes place behind closed doors. Ashamed, because they have the feeling that they have failed. In despair, because it seems like there is no way out. In 36 Caritas social counseling centers over 66,000 people are helped annually.

We read, hear and see pictures and reports about unbelievable humanitarian disasters: in Syria, in Ukraine, in Southern Sudan and in West Africa people's lives are determined by hunger, war and fleeing from danger. Millions of children are completely on their own, because they had to flee or because they have to survive without their parents under terrible conditions. According to estimations by the United Nations, in Syria alone some 6.3 million people need food aid. Caritas is helping to care for Syrian refugees in the neighboring countries of Lebanon, Jordan, in northern Iraq and in Syria itself.

How should we deal with all this need, with these horrifying images?

The best way is with optimism, determination, energy and with the courage to face change. At Caritas each day we encounter a reservoir of solidarity. 40,000 Caritas volunteers, countless numbers of people who call us, because they want to support refugees or homeless people or want to donate money – all of this is a heartwarming sign of charity and solidarity.

Many big and small miracles create warmth and show people in need that they are not alone, that they have not been forgotten. Together we can make miracles happen. Warmest thanks for your support!

Michael Landau
Caritas President

Help for People in Need





Photo: Paul Kranzler

Social Business

Fair Chances on the Job Market

Those who are too old or have a bump in the surface of their CV's don't get many opportunities on the job market. magdas KANTINE in the Anker bread factory offers these people an opportunity to work. One of them is John Mwene, the founder of Inigo, the first African restaurant in Vienna. "I have lived in Austria for 29 years, was unemployed for a year and a half, and am very happy about this new chance. magdas KANTINE was founded just when I had to leave Inigo in the first district, and they needed me," said John Mwene happily. As the restaurant does not have an AMS (Austrian Employment Agency) subsidy, magdas KANTINE is a social business and can employ people for longer time periods than Inigo could. Thus, magdas KANTINE in the bread factory is an almost normal restaurant – and in any case a very good one – with inexpensive prices and a great team, who were justifiably excited before the restaurant opened. According to John Mwene: "What was great is that magdas had complete confidence in our team. I think that having the best Indian breakfast will make magdas KANTINE successful."



Photo: Caritas

Platform Armut hat Platz (Room for Poverty)

An Appeal for More Human Kindness on Salzburg's Streets

Since the EU expansion in 2004, an increasingly number of poverty-stricken people, primarily from the ethnic group of Roma, can be seen on Salzburg's streets.

The platform "Armut hat Platz"/Room for Poverty, founded by Caritas Salzburg in February 2014, stands up for the dignity and preservation of human rights as well as against discrimination of these travelers in distress. Among the founding members of the network are Caritas Salzburg, Diakoniewerk Salzburg, St. Peter's Monastery and the Roma association Phurdo.

Homeless Shelters, Basic Care, Lobbying and Voluntary Support

Much was achieved in its founding year: on the online petition of the platform (www.armut-hat-platz.at) for more human kindness on Salzburg's streets, 853 supporters (as of March 2015) have signed the petition to date, among them many prominent Salzburg citizens. This sign of solidarity was followed by numerous concrete offers for aid by Caritas Salzburg: in winter 2014/2015 roughly 50 beds were provided for poverty migrants at Arche Süd for women and at Arche Nord for men, including

one warm meal daily and the opportunity to shower and change clothes. Social work is gradually being established. In addition, together with cooperation partners monthly information meetings are being organized and the Virgilbus, providing mobile basic medical care, was launched in November 2014. Caritas Director Johannes Dines:

"The members of the platform were a fixed component of the roundtable set up by Salzburg politicians on the topic of poverty migrants. There we have the opportunity to stand up for the concerns of these travelers in distress. Special thanks to the many volunteers who work generously in the temporary accommodations and provide caring assistance."

36 social counseling centers
offer people in need counseling
and support

30 institutions for the homeless
863 beds are available

9 mother and child shelters
containing 114 accommodations

104 "starter homes"
for an new beginning

4 offers for medical care
for people without insurance

378 family helpers
managed a total of
266,000 working hours

2,900 families
received support from the family
aid in crisis situations

62 family counseling centers
all over Austria

kipke – When Parents Suffer from Mental Health Problems

The alarm clock rings. It is 6:30 a.m. Tamara would love to sleep another hour, but she has to go to school, the fourth grade of the new middle school. Just like thousands of other school children throughout Austria. However, in Tamara's family it's different than in many other households.

"Can Mama get up today, is she in the kitchen making breakfast or do I have to do it?" Each morning Tamara gets up with these thoughts. Her little brother Erwin is in third grade. "If Mama can't wake him up then I'll have to do it and make sure that Erwin doesn't miss the bus," she explains. In the morning Tamara's father can't help her; he is a truck driver for a food company and has to get up at 2:00 o'clock in the morning. Tamara knows that her mother is very depressed and isn't angry at her when she doesn't get up. But it is sometimes hard for her to understand it all.

Relief from a Guilty Conscience

Silvia listens carefully to Tamara. She works in the PsychoSocial Service at Caritas St. Pölten in the project kipke (children whose parents suffer from mental health problems). Since 2010 the project financed by NÖGUS (Lower Austrian Health and Social Fund) has supported children like Tamara with consultations and group offerings. In a first step the children are provided with children-suitable information about their

parent's illness to relieve them of fear, feelings of guilt and excessive responsibility. Moreover, crisis plans are drawn up with the children in case the situation at home gets worse or the sick parent has to go to the hospital. Members of the team try to clarify the children's needs with all members of the family, establish other individuals whom the children trust and further opportunities for support, thereby taking precautions for eventualities.

Besides individual consultation and group offerings Caritas St. Pölten organizes an annual summer camp for children whose parents suffer from mental health problems.

Vacation from Home

Here the participating children can have a vacation from home and make new friends. Anna Entenfellner, Director of PsychoSocial Service, said: "Particularly for children whose parents suffer gravely and chronically from mental health problems and frequently also have to cope with physical illness, it is very important for us to be able to provide long-term and binding possibilities for intervening in the situation." The summer camps, long-term consulting and support for the children are not publically financed. Thus, Caritas St. Pölten needs sponsors and donations to assure that these activities can be implemented.

91 occupational projects
offer

1,142 working places
for long-term unemployed people

3,900 people with
addiction problems
received counseling and support in
13 addiction counseling centers

To be able to
feel free and
play at summer
camp without
having to worry
about sick
parents.



Photo: Caritas

A photograph of three people participating in a gardening workshop. In the foreground, a young man with short brown hair, wearing a black and white striped hoodie and blue gloves, is smiling and working with small black pots. Behind him, a person with short hair and glasses, wearing a bright yellow shirt and white gloves, is also smiling. To the right, a woman with long brown hair and glasses, wearing a purple hoodie, is leaning over a large black seedling tray filled with small green plants. The background features a large white banner with the text "Caritas & Du" and a glass-walled building. The ground is covered with soil and some scattered dirt.

Caritas
&Du

Workshop for People with Special Needs



Employment Projects **Cross-Border Workshop**

The workshop Florian in Globasnitz was founded in 2012 as a cross-border project unique in Europe. The aim of the “day” workshop is to foster the skills of Slovenian and Austrian clients. Currently, nine Austrians between the ages of 17 and 43 work in the carpentry, nursery, laundry and in the ceramic workshop daily. In the carpentry objects are repaired and produced. The products of Werkstatt Florian are sold at bazars. The clients proudly offer their wooden picture frames, ceramic objects and self-grown seedlings. With the proceeds they finance excursions, visits to the theater and material for the workshop. To the clients’ delight a spiral herb garden was created in 2014. This project to bring people together can only be maintained through close cooperation between Slovenia and the Austrian province of Carinthia.

The Earlier, the Better

Dementia. Those who have to deal with it know what it means when your own father, a dear aunt or a good friend increasingly forgets things, behaves strangely or loses his/her train of thought or words.

For years Caritas Styria has been grappling with important questions concerning ageing, and with its wide-ranging program has taken a pioneering role, particularly with the topic of dementia.

Timely Measures

Information and education on the subject play an important part. "It's essential that those concerned have the feeling that they are being understood. This is also true for family members, who frequently feel isolated and left alone in the situation." Rosa Kouba from Weiz, a registered

nurse and health care worker as well as the director of nursing at Caritas Styria for many years, is still concerned with the topic of dementia in her retirement. She offers regular dementia consultation in her hometown. "There is often great need on the part of the persons involved before they start looking for help – it is simply suppressed for too long."

Yet dealing with the consequences of the diagnosis of dementia promptly is the most important link in a chain of measures, which in the end can lead to coping

with the situation in a successful and satisfactory manner. Establishing contact is frequently accompanied by shame and a guilty conscience. Caritas offers discrete and free initial consultation by telephone.

What Caritas Offers

Other offerings are vitality and memory training, help in adapting the home, a mobile relief nursing service, visiting service to give family members a break, a dementia regulars table, information events, an annual "Day of Dementia", the dementia daycare center "Elisa" in Graz, training secessions (including those for pharmacists), further education, information meetings to sensitize family members to various signs of the disease, as well as a specially conceived nursing concept for different forms of dementia in Caritas Styria's retirement and nursing homes.

Feeling that one is understood is crucial.



Photo: Florian Plakolm

5,729 employees
in the care and nursing sector

about 40,000 volunteers
all over Austria, of which there are
33,000 Pfarrcaritas
(Caritas parishes) volunteers



Photo: Aleksandra Pawloff

A feeling of normality and human kindness provides a feeling of security.

Caregiving with Warmth and Expertise

In autumn 2014 Caritas Burgenland opened its latest and most modern building. Haus St. Martin is one of the largest construction projects of the Diocese of Eisenstadt. A broad range of caregiving and nursing services for the elderly is offered under one roof: from in-patient nursing care to caregiving at home. 93 senior citizens are lovingly cared for and enjoy this attractive and well-cared for home. The caregivers not only do their work with great warmth, but also have the know-how to promote and care for the body, soul and spiritual fitness of the residents. The rooms are arranged around two inner courtyards. The heart of the house is the chapel, which the residents can also look down on from the upper floors. They also get great enjoyment from the wonderful view of Eisenstadt and the Wulka Plain from the terraces and balconies.

Providing Trust and a Feeling of Security

At the Karl Borromäus Senior Residence

At the Karl Borromäus Senior Residence in Linz the principle "practicing human kindness" is of great importance. Among other things the residence offers people with dementia a place where they can feel at home. On the one hand this is provided by the furnishings: besides a color coding system for help in orientation, the terrace and inner courtyard were also designed so that people with dementia can find their way around. On the other, however, this feel-good factor is provided primarily through the care and concern given here, which is oriented on the needs and life stories of the individual persons. "We live daily life with the residents, or sit down at the same table with them. What's important to us

is the psychosocial aspect – treating the people with appreciation, giving them confidence and safety and conveying a feeling of normalcy," the head of the residential area, Maria Baumschlager, explains. And there is another special feature at the Karl Borromäus Senior Residence: a ward for long-term ventilated patients who have to be artificially ventilated after an accident or a grave illness. Thanks to intensive care in a friendly atmosphere and a special training method, many patients learn to breathe by themselves again and can do without the respirator. This kind of success is a true miracle for the patients concerned. And for us is proof of our slogan: "Together We Make Miracles Happen".

**48 senior citizen
and nursing residences**
all over Austria

4,700 people,
are being taken care of
in these facilities

2.1 million hours of care
within the frame work of mobile
care and nursing

16 Caritas schools
for social professions all over Austria

around 5,200 students
in the semester 2014/2015



Photo: Caritas

72 Hours

Devoted to Mahmud

"72 hours – yay!" cheered 30 teenagers on top of a container full of building rubble on the evening of the first day of Austria's biggest solidarity drive. The rubble in the yard of the Allerheiligen Parish in Innsbruck came from the renovation of a studio apartment for refugees. Fully committed to the task, with a rock drill and whatever else it took, with the help of professionals the young people removed walls, plastered and painted, laid floors and installed a kitchenette. Now Mahmud lives there. He fled from Gambia three years ago as a 15 year-old after his parents were killed in an assault. He doesn't say much about his odyssey. But now he can laugh again, now that he has a place where he feels welcome and safe.

The youth group of the Allerheiligen Parish moved their meeting place to the basement of the parsonage to create the new studio apartment for refugees.



Dedicated to Integration





Thousands help children in need by taking part in the race LaufWunder Kindern in Not.

youngCaritas – Create Future

Young and Socially Engaged

Children, adolescents and young adults who want to work for a good cause and have fun at the same time can find diverse possibilities for their social engagement at youngCaritas. Group runs, collecting food, recycling, doing handiwork, dancing, learning a skill, discussing and organizing “smartmobs”: all of this contributes to making life easier, better and more enjoyable for people in need. Adolescents who are spontaneous and who want to become engaged wherever there is some kind of crisis, can register at the youngCaritas actionPool.

In the “actionFabrik” interested young people can find a place where their own exciting social ideas can actually be implemented. There are actionFabriks in Vienna and Lower Austria which serve as competence centers for social engagement. Children and adolescents are urged to actively take part in European-wide and cross border campaigns for people in need. If children and adolescents want to learn more about poverty, hunger, cultural diversity, classroom material is available to teachers and can be downloaded on youngCaritas.at.

Caritas Lerncafés

Learning for Everyone

Education is an important aspect in preventing poverty and is a means of transportation to a better future. Thus every child should have the right to the best possible advancement. In Caritas’ Lerncafés disadvantaged school children with and without a migrant background receive free after school study help and supervision. The focus is on providing support for school subjects and improving knowledge in German, to actively help the children in their educational career. And a bit of fun is also included whenever possible. With the support of the Federal Ministry for Europe, Integration, and Foreign Affairs and private industry, in 2014 over 1.000 children and adolescents took part in 34 Lerncafés Austria-wide.



**766 projects,
activities and events**
by youngCaritas

3,166 educational workshops
on topics like hunger, poverty,
alienation, intercultural diversity

**95,045 children
and teenagers**
are addressed by youngCaritas

1,846 adolescents
are involved in the actionPool,
the pool of volunteers of youngCaritas’

6,326 people
with disabilities have been supported

3,264 people
received socio-psychiatric aid

3,532 employees
supported physically and
mentally-challenged people

804 full-time employees
work in the refugee
and migrant aid sector

82 houses
for asylum seekers

31 counseling centers
for refugees

8,220 return-consultations

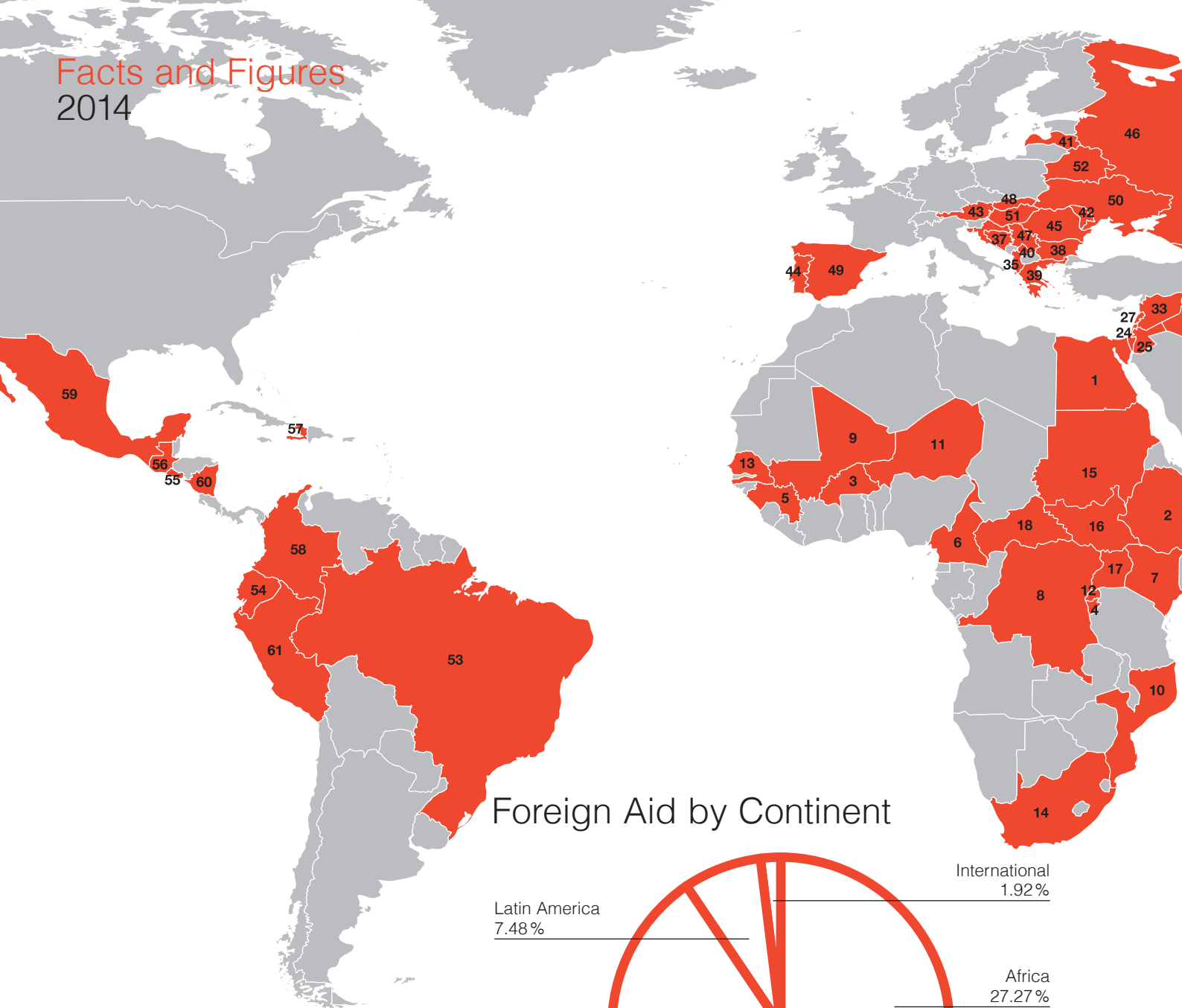
620 returnees
received support during
their voluntary return

94 Caritas integration projects
for a better together

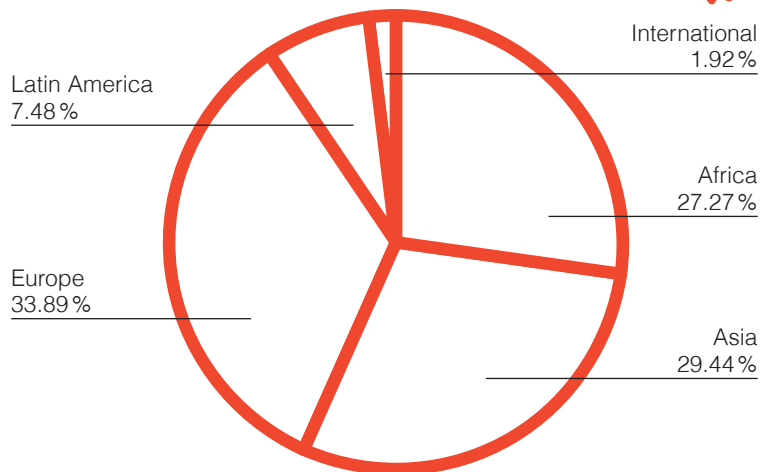
Expenditures of Caritas Austria 2014

	in million Euros
People in need	61.089
Homes and daycare centers (mother-child homes, hostels for the homeless, support centers), starter-flats, special projects, training (schools for social professions), consultation, support and psychological accompaniment	
Asylum, migration and integration	68.255
Homes, starter-flats, mobile emergency accommodation, consultation, regional support, basic care, projects (return assistance among other things)	
Family-oriented work	27.054
Mobile family support, consultation, support and psychological accompaniment, projects	
Children and youth	21.523
Social-pedagogic centers, kindergartens, daycare, speech therapy, consultation, support and psychological accompaniment, projects (spare time offers for children and young people)	
Occupation projects and auxiliary enterprises	40.373
Occupational projects for long-term unemployed persons and addicts, consultation, support and psychological accompaniment (carrier help, work training), projects	
Support, care and hospice	262.319
Stationary facilities (elderly living and care houses, hospices, daycare centers), mobile services (home and care services), terminal care, mobile hospice teams, consultation, support and psychological accompaniment, projects (spare time options for seniors, family member support)	
Work with disabled persons	170.072
Stationary support (housing groups, daycare centers, curative educational workshops), mobile assistance (support, work assistance, integration support), consultation, support and psychological accompaniment, projects (spare time options for disabled persons)	
Pfarrcaritas ("Caritas parishes")	5.790
Foreign aid	34.759
Disaster relief, rehabilitation support (reconstruction), long-term development cooperation	
Foreign aid – provision for projects 2015	6.134
Schools and training courses	8.878
Total of all areas of service	706.246

Facts and Figures 2014



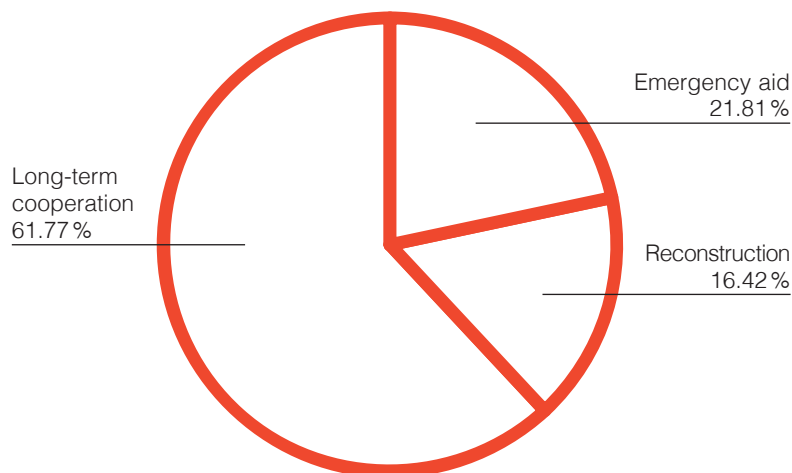
Foreign Aid by Continent

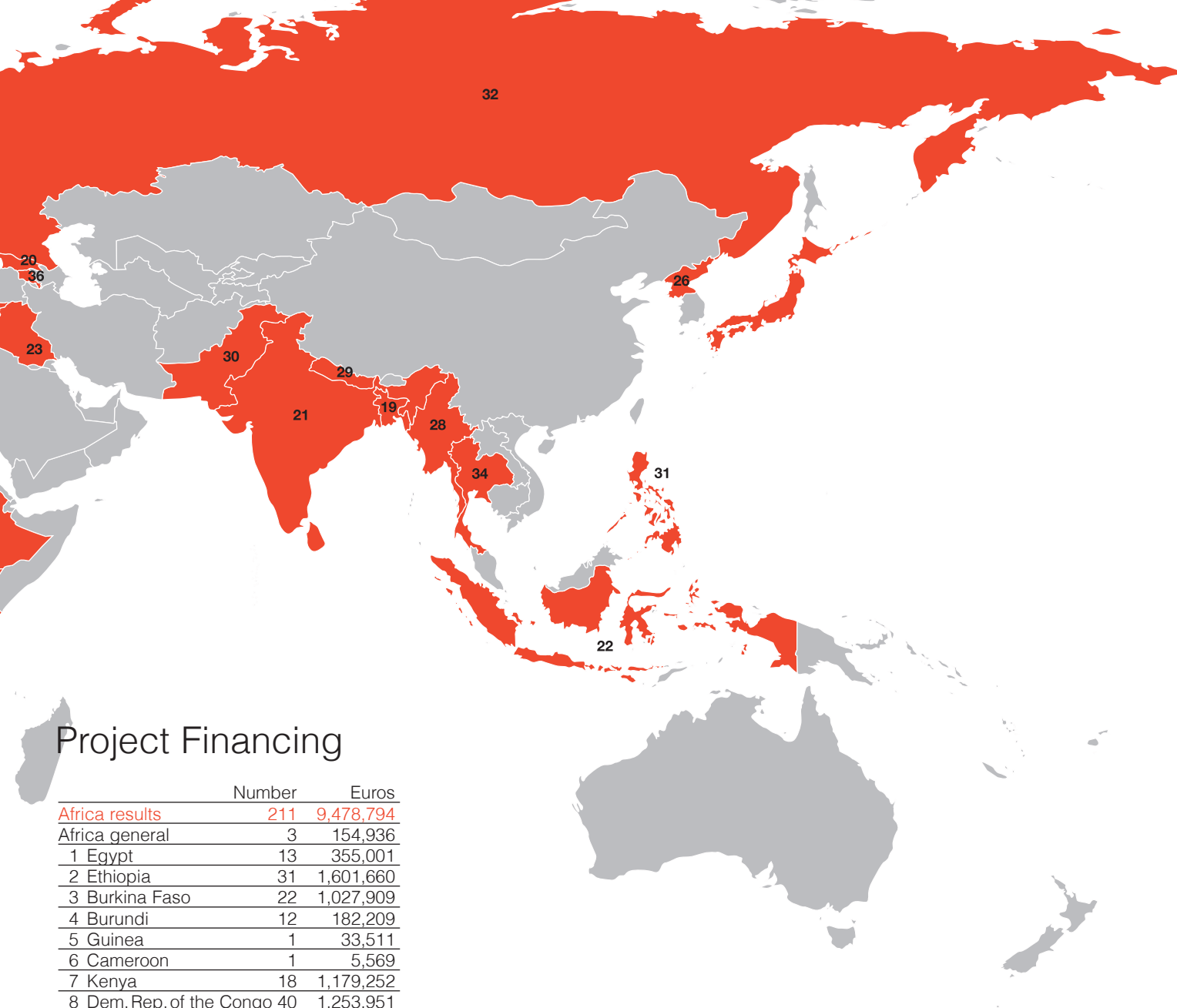


Foreign Aid by
Distribution of Funds
by Program (rounded off)

Hunger/food security	8.4 mln Euros
Children in need	8.1 mln Euros
Refugees and migrants	2.6 mln Euros
HIV/Aids and other epidemics	0.3 mln Euros
Women in need	0.4 mln Euros
Roma and other minorities	0.1 mln Euros
People with disabilities	1.5 mln Euros
Emergency aid, reconstruction and other	13.4 mln Euros

Foreign Aid by Sector





Project Financing

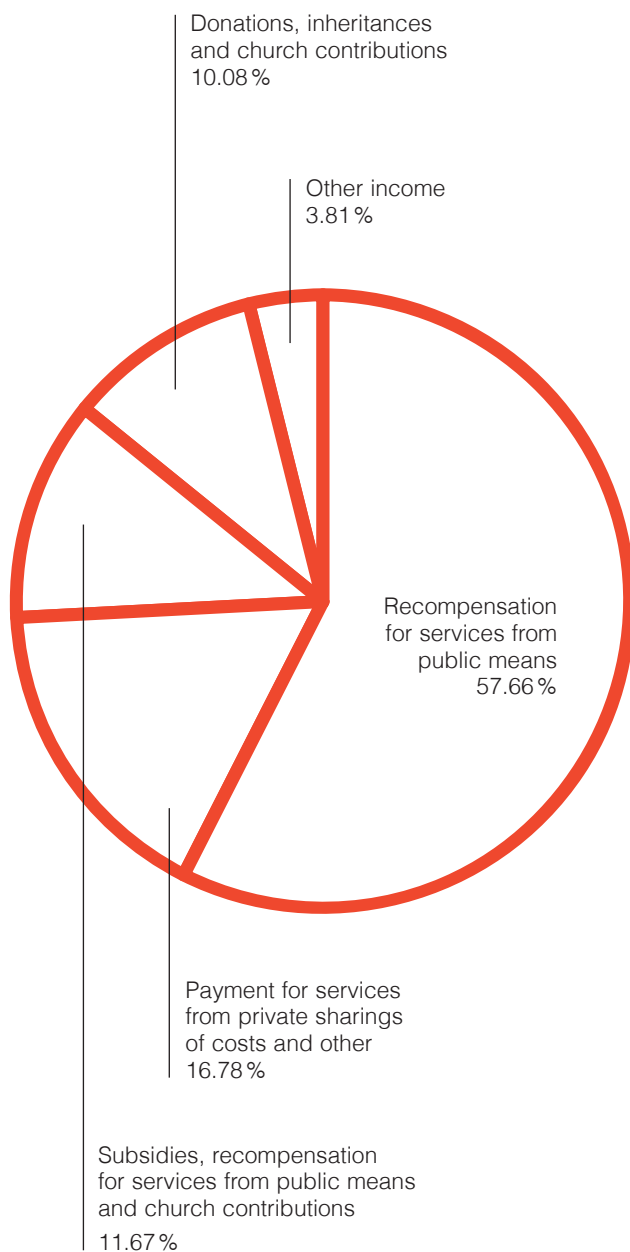
	Number	Euros
Africa results	211	9,478,794
Africa general	3	154,936
1 Egypt	13	355,001
2 Ethiopia	31	1,601,660
3 Burkina Faso	22	1,027,909
4 Burundi	12	182,209
5 Guinea	1	33,511
6 Cameroon	1	5,569
7 Kenya	18	1,179,252
8 Dem. Rep. of the Congo	40	1,253,951
9 Mali	11	300,076
10 Mozambique	3	261,892
11 Niger	3	196,633
12 Ruanda	2	78,519
13 Senegal	13	706,520
14 South Africa	1	9,627
15 Sudan	4	85,895
16 South Sudan	28	1,912,047
17 Uganda	4	100,174
18 Central African Rep.	1	33,413
Asia results	121	10,232,856
Asia general	3	961,661
19 Bangladesh	1	21,274
20 Georgia	1	11,168
21 India	8	109,104
22 Indonesia	2	111,684
23 Iraq	2	66,924
24 Israel	1	27,933
25 Jordan	8	2,373,537
26 Dem. People's Rep. of Korea	1	33,413
27 Lebanon	26	1,183,672
28 Myanmar	5	192,983
29 Nepal	1	6,461
30 Pakistan	27	1,066,348
31 Philippines	21	3,049,891
32 Russia	5	171,890
33 Syria	8	789,071
34 Thailand	1	55,842

Europe results	289	11,777,551
Europe general	8	281,953
35 Albania	12	1,122,422
36 Armenia	20	2,889,699
37 Bosnia-Herzegovina	21	1,309,997
38 Bulgaria	11	215,516
39 Greece	1	11,138
40 Kosovo	6	112,553
41 Latvia	1	11,138
42 Moldova	37	944,108
43 Austria	13	243,090
44 Portugal	1	22,276
45 Romania	26	553,839
46 Russia	1	1,198
47 Serbia	23	846,648
48 Slovakia	5	34,566
49 Spain	2	100,240
50 Ukraine	70	2,425,517
51 Hungary	3	60,027
52 Belarus	28	591,626

Latin America results	26	668,396
53 Brazil	1	8,910
54 Ecuador	10	185,368
55 El Salvador	1	7,822
56 Guatemala	2	8,935
57 Haiti	6	356,804
58 Colombia	1	10,024
59 Mexico	1	16,707
60 Nicaragua	1	10,603
61 Peru	3	63,223

Supraregional projects and international commitment	2	2,601,104
TOTAL	649	34,758,701

Overall Financing 2014



Caritas in Figures

63.6 million Euros

total donations

The 63.6 million euros donated (of which 3.2 million euros came from the "Nachbar in Not/Neighbor in Need" campaign, 220,983 euros from "Licht ins Dunkel/Light into Darkness" and 260,171.04 euros from the "Wundertüte/Magic Bags" campaign) supported people in need in 2014 at home and abroad and therefore helped to build a better future.

More than 2.1 million hours

in mobile care

In 2014 Caritas provided much needed support and care at home totaling more than 2.1 million work hours.

39

Homeless Facilities

These include 9 mother-child houses containing 114 accommodations. 863 beds are available in the 30 homeless facilities. 104 "starter homes" help people to make a new beginning.

649

Caritas foreign aid projects

The range of the 649 Caritas foreign aid projects in Africa, Asia, Latin America and the poorest countries of Europe is wide and covers areas such as emergency help for long-term livelihood protection.

13,882

salaried Caritas employees

13,882 salaried Caritas employees are ready day by day to help old, ill, disabled, disadvantaged and/or suffering people. Approximately 40,000 volunteers also help.

95,045

committed children and young people

Approximately 95,045 children and young people took part in projects, activities and events organised by the youngCaritas in 2014. This shows there great interests in humanity.

Donations to Caritas/Proceeds

in million Euros

Ongoing donation proceeds, e.g. sponsorship programs, standing orders, collections	46.879
Licht ins Dunkel ("Light into Darkness")	0.221
Inheritances, donations	3.380
Major emergencies (exceeding 1 million Euros)	5.600
Nachbar in Not ("Neighbor in Need")	3.170
Total donations to Caritas	59.250
Other proceeds (i.e. sponsoring, etc.)	4.372
Intermediate total donations/proceeds	63.622
Release of reserves/accruals	20.429
Total Donations/Total Proceeds	84.051

Service Sectors/Expenditures

in million Euros

International programs/foreign aid + national aid	58.007
Expenses for fundraising and/or procurement	5.775
Central administrative expenses (accounting, IT management, etc.)	0.414
Intermediate total sectors/expenditures	64.196
Allocation of reserves/accruals	19.855
Total Service Sectors/ Total Expenditures	84.051


Source of Funds and their Utilization

in million Euros

A	Origin and Use of Funds	712.042
I	Donations and church contributions	71.790
	a) Non-dedicated donations	7.790
	b) Dedicated donations and sponsoring	51.098
	c) Inheritances	3.380
	d) Gifts in kind	9.522
II	Reimbursement for services	530.049
	a) from public funds	410.534
	b) from private contributions and other	119.515
III	Subsidies and grants of public institutions and church contributions	83.062
IV	Other income	3.696
V	Use of donations from previous years	20.690
VI	Dissolution of reserves	2.755
B	Utilization of Funds	712.042
I	Expenditures for objectives as defined in the statutes	650.739
II	Expenditures for donation procurement and donor service	5.775
III	Expenditures for administration and infrastructure (without donations)	30.039
IV	Other expenditures	6.760
V	Provision formed for domestic and foreign projects	12.933
VI	Allocation of reserves	5.796

Disasters and Crises





"Before we fled I found my girlfriend. She had been hit by shrapnel right in the heart. I want to become a doctor to be able to help sick people. Please help us, so that we can go to school." Samira, 8

Middle East

Refugee Disaster Syria

12.3 million people in Syria require assistance. 3.8 million Syrians live in Lebanon, Turkey and Jordan. Almost half of them are children. The outburst of violence in Iraq with a further 2 million refugees has intensified the situation even more in the Middle East. The refugees live in destroyed houses, barracks and tents. Winter brought temperatures under freezing and masses of snow. Children who had experienced terrible situations had to tramp through the snow without shoes and warm clothing. Caritas provides refugee families with food, drinking water, hygiene packages, mattresses, blankets, kitchen utensils and urgently needed medical help. Winter aid packages with clothing and shoes for cold weather, warm blankets and gas stoves were distributed. The greatest challenge, however, was and remains not only providing the refugees with life's necessities but also to give them some prospects for the future. Traumatized children and their families are given psycho-social help.

Flood Victims

Neighborly Help Put into Practice

Flooding in Bosnia, Croatia and Serbia cost dozens of lives, ten thousands of people had to flee from the flood. The flooded area was as large as Upper and Lower Austria together. In Bosnia-Herzegovina roughly 1.5 million of the four million inhabitants were hit by the worst flood disaster in 120 years. 75,000 homes were damaged. In Serbia a total of 1.7 million people were hit by the flood.

Direct and Efficient Help

Through local partners and church structures Caritas was immediately able to purchase food, drinking water, articles of hygiene and other relief assistance locally and disburse them. Caritas' emergency aid focused on the areas that were most sharply hit in Posavina and the region around Banja Luka in Bosnia, and in Serbia in the areas around Sabac, Valjevo, Obrenovac, Krupanj and Ub. "Well-planned help is important. In major disasters a crisis staff is formed

that plans and coordinates the entire operation. Costs and logistics are kept low. If possible the goods required are purchased in the disaster area to save costs and support the local economy," said Birgit Ertl, the coordinator of Austrian Caritas on location.

Achieving Self-Sufficiency Again

Caritas Austria was able to make almost four million euros available from donations. After being provided with acute relief aid with food and hygiene packages the people were supported in reconstruction and in regaining their means of livelihood. Devastated houses were disinfected and cleaned, relief aid, furniture and dry devices were brought to the regions concerned and distributed. For the winter the people received heating materials and stoves. For spring vegetable seeds and plastic greenhouses were supplied to the population in villages, which should help make it possible for them to regain their means of livelihood.



Austrians demonstrated great readiness to help their neighboring countries.

West Africa

To stem the spread of Ebola the population was informed about how to treat water and adopt hygiene measures. In Guinea chlorine tablets, soap and pails were distributed to ten thousand households.

Central African Republic

Since the beginning of fighting in 2013 approximately 4.6 million inhabitants are forced to rely on humanitarian aid. The Caritas network helps by providing specific training in sustainable agriculture and by distributing seeds and tools.

North Korea

To control diarrhoeal diseases in children Caritas Österreich participates in setting up a blanket network of regional medical laboratories.



Photo: Caritas Senegal

8,000 children die daily of hunger and undernourishment worldwide.

Philippines

Again a tropical storm destroyed 40,000 houses and gravely damaged another 270,000.

Caritas distributed food packages, blankets, sleeping bags and building material. One school and 250 houses were built – a further 350 are under construction. Farmers and fishermen are being supported in restoring their basic means of livelihood.

Ukraine

There are more a million refugees. In roughly 50 projects, 7,000 people are being supported. Within the scope of emergency aid families receive water, food, articles of hygiene, clothing, medicine and stoves. Emergency accommodations are being organized, devastated buildings repaired and traumatized children are being given psychological support.

Senegal

Surviving the Drought

In 2014, 20 million people in West Africa were hit by a new hunger disaster. In a worldwide comparison, childhood mortality is highest in this region. 230,000 children die of hunger and undernourishment annually. One of the hardest hit is Senegal. After two periods of drought the harvest was much too small to sufficiently nourish the population. In 2013 a drastic decline in grain production caused an enormous price rise in food, the low supplies were used up early on. The farmers could not subsist any longer with what they could produce on their land. The climate change has made the situation even worse: the soil is depleted of its nutrients, the water level is low. Hundreds of thousands of children have been undernourished since birth. For many the Caritas food centers are the last hope.

Create a Basic Food Supply

Caritas has been helping farmers in southeast Senegal plant vegetables to help them feed their families.

This has improved food security for the population, for example in the region of Tambacounda in the southeast of the country.

The people receive seeds and tools and learn in workshops how to produce seeds and plant vegetables with a high yield under difficult conditions.

Self Sufficiency and Additional Income

Vegetable cultivation is subsidized everywhere where enough water can be drawn from wells from underground water reservoirs. Cultivation begins at the end of the rainy period to use the natural moisture in the ground. Afterwards the plants are watered by hand with watering cans. Primarily onions, tomatoes, eggplants, carrots, okra and also fruit trees are cultivated. With part of the harvest the families can provide for themselves, the rest is sold at the market and grain is purchased with the proceeds.

A Future without Hunger





Farming as a Basis

Small Farmers Combat Hunger

In South Sudan a big part of the population lives from the yield of their fields. A lack of enough grain, fruit or vegetables leads to undernourishment and malnutrition. Food supplies are endangered by the chaos of civil war, the overuse of natural resources and population growth. Together with local partners in the region of Tombura-Yambio, Caritas promotes farming that is based on ecological cultivation principles to secure long-term food supply. Sustainable methods are imparted such as the rotation principle, mixed cultivation or integrated pest control. Access to local markets is created to enable small incomes from surplus yields. This provides some money for health care and education for the children. One goal is also to preserve agricultural land for the families of small farmers and to prevent large-scale buy-out by foreign investors. In 2014 with your help 800 small farming families were given advice and supported. These families can now create a new livelihood with their work on the fields and feed their families.



Photo: Horst Huber

The Children's Rights gala at Kurhaus Dornbirn received wide public attention.

Take Children's Rights Seriously

Words to heed: "Children are not the future, they are here already." Lena is youth ambassador of youngCaritas and stands up for children and adolescents whose rights are often trampled on.

2014 saw the 25th anniversary of the signing of the US Convention on the Rights of the Child. This was an occasion for Caritas to particularly note the topic of children's rights. For children are born with comprehensive rights. They have the right to live, to survive, to develop, to become educated. And the right to have their concerns heard. Upholding children's rights is also an important focus of Caritas' foreign aid programs. For two years a team of young people have been promoting these concerns as youth ambassadors. According to the 24 girls and boys

aged 11 to 18: "It is deeply important to us that all children and adolescents worldwide have equal opportunities."

They go about this work in diverse ways: With the musical "Stand Up" the dedicated young people drew attention to the topic of children's rights with powerful voices and impressive performances. 2,700 enthusiastic visitors were a strong sign that today's youth cares about the world of tomorrow.

That upholding the UN Convention on the Rights of the Child is still not something that can be taken for granted even 25 years after its signing, is shown in a film by the youth ambassadors which was given the Children's Rights Award: every second child worldwide experiences violence in its own family, every fourth lives in extreme poverty. Every seventh child has to do hard labor daily.

Much has been achieved

In the past quarter of a century infant

mortality has been lowered by one third, illnesses – such as polio – have almost virtually disappeared. The number of HIV-infected children under 14 years of age has also been almost halved. However, simultaneously there is still much to do, for 6.3 million children still die each year before their 5th birthday. 15 percent of children worldwide have to work.

Youth in Action

In four working groups – on participation, protection, survival and development – the youth ambassadors concern themselves with the rights that should be granted to children the world over, hold action days and workshops in schools.

215 children's projects
in 47 countries.

Children's Rights For 25 years

Since November 20th, 1989 every child has had comprehensive rights. Besides the basic values of Caritas and the UN Millennium Goals, the 10 Basic Rights for Children are a third cornerstone in the program Caritas Aid for Children in Need.

In 25 years much was achieved, however, there is still much to do, because:

- over 650 million children worldwide live in extreme poverty.
- 6.3 million children die every year before their 5th birthday.
- 57 million children cannot go to school.
- 15 percent of children worldwide have to work.

Youth ambassadress Kaya recently visited the Caritas Vorarlberg projects in Ethiopia to pass on her knowledge. Experience shows that children are very often receptive to topics communicated by the youth ambassadors. A children's rights gala held in late autumn on the occasion of "25 years of the UN Convention on the Rights of the Child" drew the interest of the general public to the topic. Caritas president Michael Landau was also obviously touched when he said: "What prospects do children have who work for three dollars a day instead of going to school?" And he noted that when he spends time in crisis-hit regions, such as recently in Lebanon, he is simply staggered.

**38 projects for people
with disabilities
in 14 countries.**



**Right to non-violent
upbringing.**



**Right to protection
from economic and
sexual exploitation.**



**Right to free time,
play and relaxation.**



**Right
to Health.**



**Right to a family,
parental care and
a safe home.**



**Right to Education.
Every child has the
right to go to school.**



**Right to care when
disabled. Each child
has the right to a
good life. Children
with disabilities have
the right to additional
support and help.**



**Right to
become informed,
to express oneself
and to be heard.**



**Right to Equality.
No one may be
discriminated against
due to skin color,
sex or religion.**



**Right to protection in
war and while fleeing.
While fleeing its home
every child has the
same rights as children
in the new country.
While it is fleeing a
child without parents
has the right to special
protection and support.**



Photo: Sebastian Philipp



Photo: Caritas

Bank Gutmann

A Safe Home for Everyone

Visible social engagement has been practiced by Bank Gutmann for years, such as the bank's support of an orphanage in Peru, a house for mothers and children and a hostel that provides temporary accommodations for adolescents in Vienna. The goal is to give everyone a safe home and above all, to help improve future prospects for children, mothers and adolescents.

Volksbanken

Support for the Children's Godparents Program

Love, security and simply being able to be a child! That's what children long for around the world. Yet daily life of many girls and boys in poorer countries is marked by suffering, poverty, crime and neglect. For years Volksbanken has been a partner of Caritas and has contributed to children's godparents projects in many regions of the world.



Photo: Sebastian Philipp



innocent

The Big Knit

Once again in 2014 the smoothie producer innocent presented "The Big Knit". Caritas receives 20 cents for each smoothie with knitted hat, to help support elderly people who cannot pay their heating costs, to prevent their electricity from being turned off or to prevent eviction from their homes.



Photo: Bernhard Holl

Drei

A Warm Home

At the beginning of December Drei introduced the app "3Licht" and promised to donate 1 euro to the campaign "Ein Funken Wärme" (a spark of warmth) for each lit candle on a mobile phone or tablet. Thousands of people in Austria took part for free via app in this donation project. Thanks to the great success of the campaign, 3's CEO Jan Trionow presented a 100,000 euro check to Krone ombudswoman Barbara Stöckl and Caritas president Michael Landau.



Photo: Anna Majda

Procter & Gamble und BIPA

Giving a Feeling of Comfort and Security with Each Product

Procter & Gamble and BIPA jointly support the Caritas mother-child facilities in Austria. Through the joint project that has been conceived as a long-term scheme, the goal is to support even more mothers and their children in difficult circumstances. To this end P&G and BIPA have earmarked a number of their products to serve the cause: during the promotional period for each selected P&G product sold by BIPA, 10 cents will go to the promotion "Mit jedem Produkt Geborgenheit schenken" (A Feeling of Comfort and Security with Each Product).

HEFEL

Warmth for People in Need

The Austrian bedding producer HEFEL Textil makes a clear commitment to solidarity in times in which an increasing number of people in our country are threatened by need and poverty, and just before the beginning of winter. The donation of 1,000 duvets gave 1,000 people in Caritas facilities new, warm bedding and thus provided them with warmth and comfort at night.



Photo: Stefanie J. Steindl



Photo: Caritas

HOERBIGER

Help for Children in Need at Home and Abroad

HOERBIGER supports the Philips Schülerfonds, the Lerncafés, an orphanage in India and a home for children in Peru – and thereby champions families and above all children in need. With the financial means made available by HOERBIGER, projects were implemented for funding, school and learning materials were provided, and the urgently needed renovation of a children's home in Peru was carried out.

BIPA

A Heart for Mothers in Need

In 2014 once again BIPA provided gift cards totaling 120,000 euros to Caritas mother-child centers. Thanks to these gift cards mothers could purchase daily necessities such as diapers, baby food or articles of hygiene for themselves and their children at BIPA. Important support to provide mothers with help in day-to-day life.



Photo: BIPA



dm Startup Help for Young Families

It is expensive to buy baby food, diapers and baby clothes and this is an enormous load on the household budget of socially disadvantaged families. To make it easier for families in need to start this new stage of life, once again the dm drogerie markt provided 760,000 free diapers in 2014.



Verbund 5 Years of Stromhilfefonds

The "Verbund-Stromhilfefonds der Caritas" (electricity aid fund) has been striving to sustainably improve the situation of socially disadvantaged people. Energy consultants support clients individually on site, draw up the various "energy trouble spots" and give valuable tips on how to save energy. Temporary financial support for electric bills and support in exchanging old power-guzzling devices for new ones provide additional help. VERBUND annually adds 1 euro to the fund for each of its roughly 250,000 residential and business customers.



Mondi Integration through Education

The packaging and paper manufacturer Mondi supports Caritas Lerncafés in Korneuburg, Knittelfeld and Wolfsberg and the project "Rückenwind" (Tailwind) in Amstetten. In addition Mondi enables the children to take excursions and participate in workshops on occupational and educational topics. A number of Mondi employees also donate their time and energy to the projects.



REWE International AG Rounding Off Works Wonders

Since September 2013 customers in Austria at the cash registers of BILLA, MERKUR, PENNY, BIPA and SUTTERLÜTY have been rounding off their purchases with the words "Round off, please" to the next 10 cent amount, to help people in need. Over 300,000 euros have been collected in this uncomplicated manner for Caritas projects throughout Austria.



BILLA

"Aktion Glückskind" (Lucky Child Campaign)

In 2008 Caritas and BILLA launched the initiative "Aktion Glückskind". Within the scope of its sustainability weeks, since then each year BILLA has helped deprived families in Austria with the proceeds of special sales campaigns.



Deichmann

An Anchor for Families in Need

Caritas' social counseling centers are frequently the last social net for people in need. Unemployed, in debt, ill or lonely – there are many reasons why people look to Caritas for help. Thanks to support by the company Deichmann numerous families could be given financial aid and thus new hope.



Philips

Support for Primary School Children

The Philips Schülerfonds for School Children was established to support primary school aged children from socially disadvantaged families in Austria: for example to buy school materials, to help finance learning aids and especially for health-promoting measures such as for dental braces and therapies. In the past years the fund was able to help almost 18,000 children.



Hunger Aid 2014

4.77 Million Euros for Syria and West Africa

More than nine million people have had to flee their homes in Syria. Many of them have to rely on food aid. The



situation is also dramatic in West Africa: after devastating periods of drought millions of people are starving. Due to the extreme emergency Austrian donors almost doubled their support in 2014, which enabled Caritas to provide food aid in West Africa but also to Syrian refugees. Warmest thanks also to the main sponsor of the Hunger Campaign, BAWAG P.S.K.

For the first time the Hunger Campaign was accompanied by the drive "Aktion Gurkenglas" (Pickle Jar Drive), which urged donors to collect small change.

Domestic Campaign 2014

2.42 Million Euros for Mothers and Children in Need in Austria

Frequently, poverty in Austria is only visible at second glance. It is primarily mothers and children who become needy without any notice taken of it. There is often no money for winter clothing, school materials and heating. With their financial response to the Domestic Campaign 2014 the donors have given many mothers and children a warm apartment, rental aid, school materials and also the feeling that they have not been left alone. Special thanks go to Erste Bank und Sparkassen, which has generously supported the Domestic Campaign for many years.

1.000
and 1 stories

Caregiving 2014

Appreciating the Elderly

Older people need special care adapted to their needs and life history. Caregiving with dignity is a main keystone of a social society. Caritas has drawn public attention to this important concern with the help of the Wiener Städtische Versicherungsverein as a year-long sponsor.



For Children in Need 2014

2.47 Million Euros for Children

Every child has the right to grow up with protection, peace and enough to eat. With the Children's Campaign Caritas asks for financial help to improve the situation of children in Eastern Europe and other crisis regions, to give them a home and loving care. The main sponsors Erste Bank and the Wiener Städtische Versicherungsverein have been supporting the Children's Campaign for many years – our deepest thanks!



Public Authorities ADA

Reconstruction and Repair following the Typhoon Haiyan

On November 8, 2013 the typhoon Haiyan – a category 5 typhoon – hit four regions of the Philippines and devastated 44 provinces. Altogether more than 14 million people were affected; more than 4 million people were forced to leave their homes, which were either partially or completely destroyed.

Among the regions particularly hard hit was the region Eastern Visayas, where in March 2014 in the municipality of Palo the humanitarian aid project “Typhoon Haiyan Shelter and Sanitation Recovery Project” was launched and funded by the Austrian Development Agency. The project will run until the end of August 2015. 473 households in the municipality of Palo, whose houses

and latrine facilities will be reconstructed or repaired. 2,365 people, who were selected according to the degree of destruction to their homes, will benefit from the aid. These households are especially vulnerable: in Palo, which is located on the coast, the devastation was not only caused by wind gusts, but also by storm surges. The goal of the project is to enable the people to have safe accommodations and to protect them from weather and health risks. Through the housing and sanitation facilities set up during the project, the most urgent needs for health and shelter have been met. The housing has been designed so that the households will be largely protected from natural disasters in the future.

1,736,500 Euros

in aid by the Austrian Development Agency (ADA) went to Ethiopia, Burkina Faso, Senegal, Democratic Republic of the Congo, Albania, Armenia, Lebanon, Jordan, Republic of Moldova, Philippines and Belarus.

1,107,400 Euros

from the EU went to Caritas projects in India, Bangladesh, Nepal, Belarus, Burkina Faso and Ukraine.

The provincial governments of Upper Austria, Vorarlberg, Tyrol, Vienna and Styria are also sponsors of Caritas' foreign aid programs.

Public Authorities EU

Life without Violence

Domestic violence is widespread in Belarus. Policemen in Belarus receive roughly 500 calls per day concerning family conflicts, of which 70 percent report about violence to women and children. One can only speculate about the true extent of the problem beyond this official data, which in most cases is not reported.

Against this background, on May 1, 2013 the European Commission (EuropeAid) launched its subsidized project about development cooperation “Living without Violence” in Minsk and surroundings for a period of three years. Through “Living without Violence” ten civil society organizations and twenty experts from the area of domestic violence will be facilitated in supporting victims. To improve assistance this will take place, for instance, via diverse training sessions on standards in dealing with victims of domestic violence, networking in the area of active organizations and via advocacy activities. Within the scope of the project 500 victims of domestic violence (women and children) will be offered safe accommodations and qualified advice and support.

The increased capacities and expanded know-how of the civil society organizations and experts do their work over and beyond the project period, and enable the victims of domestic violence to be sustainably supported in and around Minsk. Through one of the project's own components, public relations activities are conducted to publicize the services offered.

As the oldest private bank in Vienna, we feel bound to uphold tradition. We are driven by a genuinely responsible approach to social and ethical issues. Our strong association with the Roman Catholic Church is rooted in history. For this reason, in our role as a bank we follow the ethical guidelines of the Austrian Bishops' Conference – in particular when it comes to investing donations from non-profit organisations.

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