

# Caritas &Du



**Annual Report  
2012**

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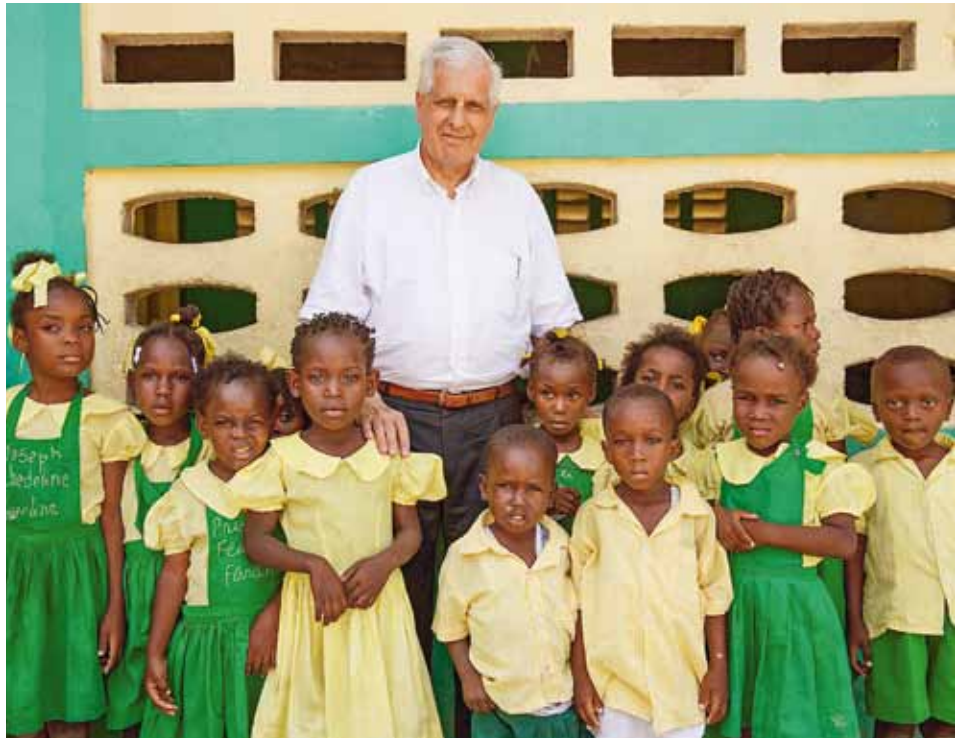
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Caritas president  
during his visit to  
the project in Haiti



#### Editorial

## Help for those in need

The Caritas requires many courageous and professional working volunteers and employees, in order to help suffering people. And it requires the firm belief that it is possible to change or move something together.

In this annual report we intend to highlight the broad scope of our commitment: Whether in the disaster and foreign aid or in approximately 1.000 projects straight through Austria: Everywhere pupils, entrepreneurs, volunteers, parishioners, politicians and Caritas employees seize the possibility to help and to change lives of people in need for the better.

Our remit is to acknowledge everyone's dignity, thereby advocating Christian values. This means respecting and protecting human life from beginning to end and helping people in distress situations irrespective of their origin, religion or gender.

However civil courage and solidarity are particularly required in all areas of our society. This became particularly clear again in 2012: hunger and violence on all continents, the struggle to combat

actual poverty and far-sighted care concepts in Austria, debates on human rights compliant treatment of refugees and concern about the correct future of the compulsory community service.

It always meant standing up for what we believe in and how to enable a better society.

**Charity counts and makes the difference. Caritas needs you and your support. Thank you and please do not forget!**

A handwritten signature in black ink, appearing to read 'Franz Küberl'.

Franz Küberl  
Caritas president

# Help for People in Need







**Support by means  
of donations in kind**

## **First choice second-hand**

Conveniently located in the heart of Oberwart, Carla offers second-hand goods according to the slogan "second-hand but first choice". Nearly 1.000 customers were counted in 2012.

A rising trend.

Carla works like a turntable: we are always on the lookout for donators, who rummage through cupboards and cellars looking for well-kept objects and then donate them.

Carlas' most important customers are clients of the Caritas social counselling service. The social counsellors always lend an ear to those who are at a loss on how to continue. They search for ways out of the crisis together. It is quite often the case that it is hardly possible to pay for a child's winter jacket. Then the social counselling service grants the appropriate Carla vouchers.

The establishment of Carla in Oberwart realised a specific solidarity project.

Numerous helpers hammered, drilled, painted, plastered and furnished. Regular operation is also almost completely dependent on voluntary commitment. Carla-Oberwart is one of 44 shops in Austria.



Sample photo: Luttienberger

### Mother-and-child facilities

## Help for young mothers

Hermine's life was suddenly turned upside down: Pregnant – and the issue: "child yes or no", led to an estrangement from her friend and mother almost overnight. The mother of the pregnant woman is a single parent and had reached the end of her mental tether. Her husband had died of cancer the previous year.

This was too much for all of them and Hermine had to fend for herself. "In desperation I went to the next church and asked the priest for help. He sent me to the Caritas and that is how I ended up in the Mother & Child House", recounts Hermine. "I am very grateful that this support is available, but want to be able to stand on my own feet again and make room for a woman, who requires the support more urgently. My savings will help me manage

as a single parent until Nejla goes to kindergarten", hopes Hermine. Many desperate pregnant women and young mothers throughout Austria find a temporary home in the nine Caritas Mother & Child Houses. The social counsellors

provide helpful support, thereby giving the young women confidence and a feeling of security, irrespective of whether they need protection from domestic violence or help when building an existence for themselves and their child.



Sample photo: Luttienberger



# A parcel for life, work for the future

**Integration by work.** The project has been facilitating (re)entry into working life for 10 years by means of an by the hour occupation offer.

Anna S.\* packs the package that should arrive at the recipient before Christmas, with practiced hand movements. It is one of 7.593 letters and parcels, packed and despatched in 2012 in Knittelfeld in the scope of the IdA project – integration by means of work.

The IdA project began 10 years ago by facilitating those far removed from the labour market (social-assistance recipients, emergency unemployment recipients) access to the workplace by means of hourly job opportunities. In the meantime the project occupies approx. 120 people annually in the districts Hartberg, Voitsberg and Knittelfeld, whereby many of them are granted a means tested minimum income.

IdA offers services such as cleaning, laundry service, and maintenance of

green areas as well as a snack and buffet service.

Each location also has a Carla as well as a Solidarmarkt – "solidarity market" – (for food) in Hartberg and Knittelfeld.

## **Back in the labour market**

30 percent of those occupied by the IdA 2012 were able to obtain a job on the regular labour market. Facilitated access to employment has proved successful. The project participants gain their ability to work by means of the individual possibility to increase their degree of occupation.

The Knittelfeld location has been handling orders for the countrywide Austrian action "Gift for a Cause" since 2011.

"At last I have enough money to buy my son a Christmas present," recounts Anna,

while she puts the package onto the mail dispatch stack. "Furthermore, I meet people at the IdA with whom I can talk about my problems."

Anna S. has already acquired a lot of experience in processing orders for "Gift for a Cause". The gift that she is just holding is a baby package. It costs 20 Euros, contains the basic needs for toddlers and is given to distressed families in Austria. The package is a start into life for a family, for Mrs. S. is it the start into a future with work that allows her to live. ■

\*Anna S. (name changed), aged 26, receives minimum income, single parent to an autistic son.

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**36 social counselling centres**  
all over Austria

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**64.000 people**  
received counselling and support in  
the social counselling centres

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**3,9 million Euros**  
immediate financial aid  
have been paid out

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**36 institutions for the homeless**  
including

**9 mother and child shelters**  
provide a roof over the head

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**2 offers for medical care**  
for people without insurance

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**284 family helpers**  
managed a total of  
**260.000 working hours**

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**more than 2.700 families**  
received support from the family  
aid in crisis situations

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**38 family counselling centres**  
all over Austria

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**83 occupational projects**  
offer

**877 working places**  
for long-term unemployed people

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**3.400 people with**  
**addiction problems**  
received counselling and support in  
**13 addiction advice centres**

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# Care & Nursing

**Caritas  
&Ich**





### **Mittersill Day Care Centre**

## **To be simply included day by day**

Michi looks over the counter with a content expression. Printed towels, bead chains, rose balls, cherry stone cushions and handmade paper goods – everything is available. Michi is considered as one of the top sales talents of the Mittersill day centre. There, persons with disabilities produce individual products, which are then sold in the in-house shop, in the Carla Zell am See or specifically at the weekly Mittersill market. Michael presents a felt bag with an owl printed on it to a customer. The attractive gift ideas are well accepted by the customers in the meanwhile, the timidity of being "different" has slightly diminished. It is important for Michi and his colleagues to go outside and to have contact with the people in the surroundings. The customer bought a chain and also yet another bracelet. Michi's eyes glow with pride – about the successful sale and the feeling to be precisely at the right place.



Photo: Littenberger

Students during  
a practice lesson

# Work with a meaning

**Training.** Accompanying and assisting – supporting and helping – caring and being there.

This is what motivates many young people who start a professional training in one of the four fields of social care (work for senior citizens, work for families, work for people with disabilities, accompanying people with disabilities). This wish intensifies for adult applicants who have already learned a different profession and who have often worked in this profession for many years, but are not satisfied with the results and the goals of their work. Thus, every year in autumn, more than thousand young and also grown-up people start their training in various facets of professional aid. All in all there are around 10.850 students in 47 schools all over Austria. The "pioneering projects" from the 60ies have developed into an impressive vocational schooling system, which has been adapted to the recent social

requirements and scientific, educational and medical knowledge during various reform steps. No matter which training and then later, which work field is being chosen the integration of knowledge, action and values into everyday's work always plays a central role. This method guarantees sustainable and efficient securing of appreciation, sovereignty and integrity for the people who are in need of care due to various reasons. Our pupils/students gain enhanced consciousness and strengthened personality: meeting and working with people with multiple impairments, the elderly and those in need of care as well as with suffering and death enrich their personal lives and makes them more thankful as they learn to see life through someone else's eyes. ■

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**16 Caritas-schools**  
for social professions all over Austria

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**around 5.400 students**  
in the semester 2012/2013



## Mobile hospice

### When children die

"When he laughed, then it was like God's gift to us." Family M. has been through a difficult period. Jakob, their youngest son, suffered from cancer. Unfortunately there was no happy end. The four year old died last year. "However there were and still are many extremely enriching moments thanks to our personal environment, but also thanks to the support given by the hospice for children", recounts Jakobs' father.

Hospice Vorarlberg offers sensitive accompaniment during the sickness, dying and mourning phase to the families concerned. "It affects us all, if a child, who is about to grow into this world becomes life-threateningly ill, it affects all involved and it is frightening and immobilising", knows the Caritas hospice employee Annelies Bleil. "Children die differently. But the perception, co-suffering and experiencing of death are different for everyone, unique and irreversible. We accompany the families during this entire time."

In the recent project "philosophizing with children" hospice employees go to schools and answer childrens' questions in regard to the topic of "death" in age-appropriate words and pictures.

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**46 senior citizen  
and nursing residences  
all over Austria**

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**more than 4.600 people,  
are being taken care of  
in this facilities**

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**more than 2,1 million  
hours of care  
within the frame work of mobile  
care and nursing**

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**5.498 employees  
in the care and nursing sector**

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## Care & Nursing

### Well cared for at home

Johanna Wagner was able to master her daily life with the help of her family for a long time. But following a femoral neck fracture many things became more cumbersome; apart from that the age-related diabetes has worsened. Now a graduated healthcare professional and nurse visit her every day, check her blood sugar level and mobilise her leg. A Caritas home help supports her with matters of daily life. Her emergency telephone also grants Johanna Wagner increased safety in her own four walls. In case of an emergency it is sufficient to push a button to make sure that help is on the way.

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**about 35.000 volunteers  
all over Austria, thereof  
25.000 Pfarrcaritas  
(Parish Caritas) volunteers**

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### The future of care

The social and demographic change is proceeding rapidly – we are confronted with an aging population in Europe, requiring new living and caring concepts. Furthermore, life expectancy is increasing due to medical progress, however this means that new problems emerge – e.g. more dementia cases. Family structures change; less and less family members are available to provide care. The requirements of the elderly change – this means that we must consistently further develop our care facilities.

Last year some of our establishments were granted the highest honour: the national quality certificate for old-age and nursing homes. It testifies that we ensure the greatest possible quality of life for the residents. Modernisation of the elderly support forms is also necessary. A trend continued in 2012: assisted living. The elderly live a self-determined and independent life in these subsidised accommodations in their own four walls, if required with support. A new living arrangement is currently being successfully tested in our senior and care house in Graz Straßgang. Eight shared apartment inhabitants, supported by a carer, are currently living together in four one-bed and two two-bed rooms, supported by a carer. The willingness of the elderly to accept this innovation shows us that they have trust in the Caritas values and know-how.



# Dedicated to Integration







## **youngCaritas** **... and goal!**

The youngCaritas cageball league offers regular, professional football training for all age groups between six and thirteen years. Football is played once a week in 25 cages (city football facilities), distributed throughout the entire city of Vienna. Football skills, but also values such as fairness, tolerance and strategies for non-violent conflict resolution are mediated by two experienced coaches – within the team as well as with other cage users. Matches also take place once to twice per month, giving the kids the possibility to prove their skills. Many visitors thronged to the match in 2012, where the participants were selected for the FC Bavaria Youth Cup Austria in the Vienna Post Office sports hall! Football legend Paul Breitner selected 10 players from the 140 players who would travel together to Munich to the final match in May as the Austrian team and play there against Germany, Italy, China and India! There they met David Alaba and managed to achieve a fantastic 2nd rank for Austria by means of a 2:0 victory against Germany in the Allianz Arena!

A great honour for the cageball league! Sports Minister Norbert Darabos and Sebastian Kurz, State Secretary for Integration, honoured the project with the Austrian Integration Prize for Sports 2012!

### Investment in the future

## Austrian "Lerncafés" – Learning Coffee Houses

Each child should get an optimum chance to learn for school and life. In the Caritas Learning Coffee Houses disadvantaged pupils with and without a migrant background received free learning and afternoon childcare. It is particularly important for the "Lerncafés" employees to teach the children to enjoy learning and to improve their knowledge of the German language. Full consideration is also given to playing together. It was possible to extend the valuable educational facilities to 25 locations throughout Austria thanks to the support granted by the State Secretariat for Integration as well as by the private sector.



## Practiced integration

According to the slogan "Your purchase – my opportunity", young people with disabilities are trained in the SPAR-Caritas training markets in upper Austria for the food retail trade.

The five-year anniversary of the successful co-operation between SPAR and Caritas was celebrated in June 2012. The local supply in the location and practice-oriented training project for people with disabilities – these are the success ingredients for the two markets in St. Florian

and Alberndorf, that the Caritas operates for persons with disabilities. Thanks to the support given even after training has been concluded it was possible for all 24 youths, who had finished their apprentice training in the first five years, to find a job. Two apprentices have even taken the step to be a training specialist. Therefore the co-operation is an indication of practical integration, which does not simply end with the conclusion of training.

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**322 projects,  
activities and events  
of youngCaritas**

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**1.410 educational workshops  
about topics like poverty, alienation,  
hunger, Roma**

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**about 59.000 children  
and teenagers  
are addressed by youngCaritas**

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**about 4.700 people  
with disabilities have been supported**

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**about 3.700 people  
received socio-psychiatric aid**

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**about 3.310 employees  
supported physically and  
mentally challenged people**

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**655 full-time employees  
work in the refugee  
and migrant aid sector**

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**37 houses  
for asylum seekers**

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**25 counselling centres  
for refugees**

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**Mobile care  
for asylum seekers in remote  
accommodations**

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**10.137 return-consultations**

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**897 returnees  
received support during  
their voluntary return**

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**81 Caritas integration projects  
for a better together**

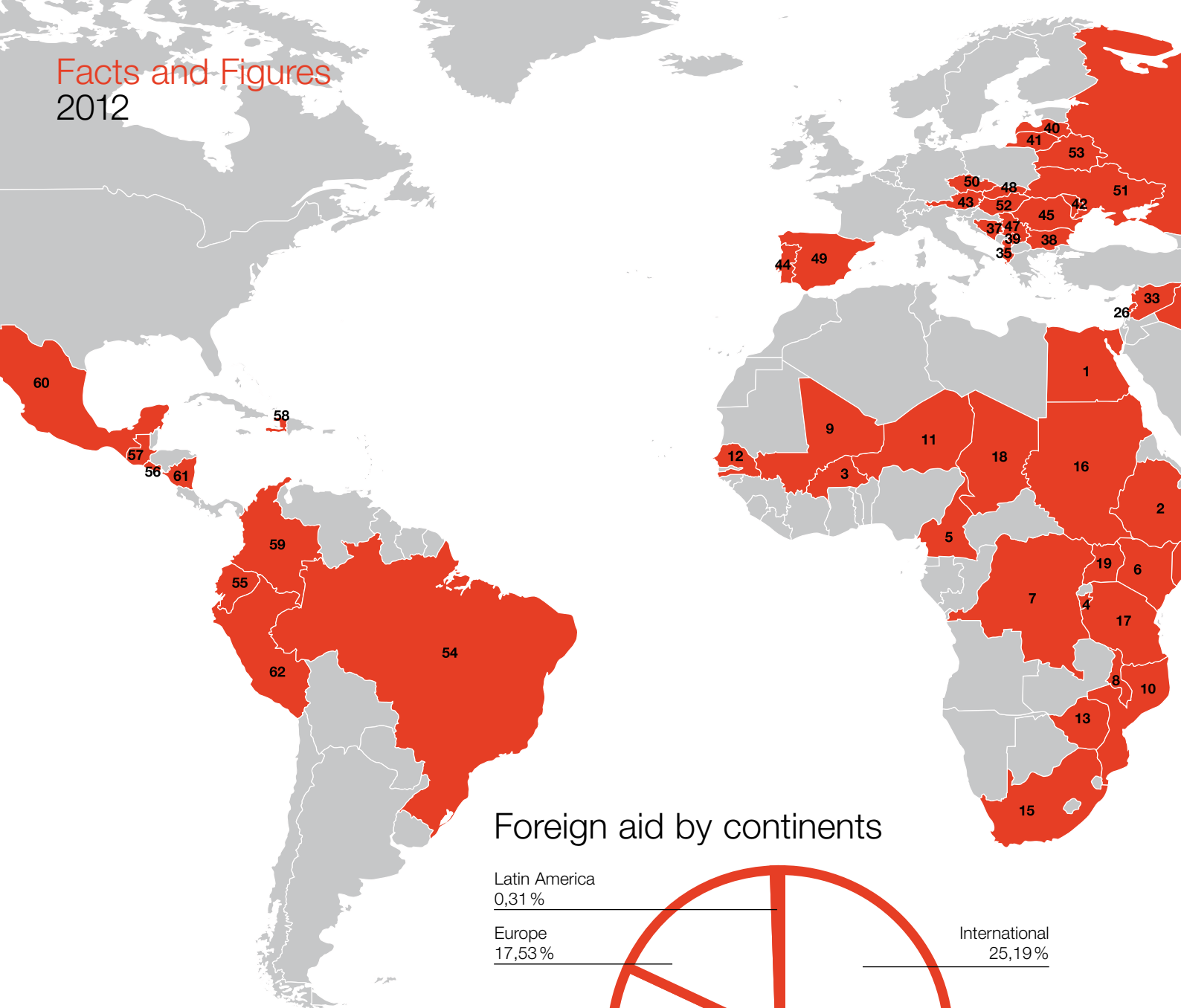
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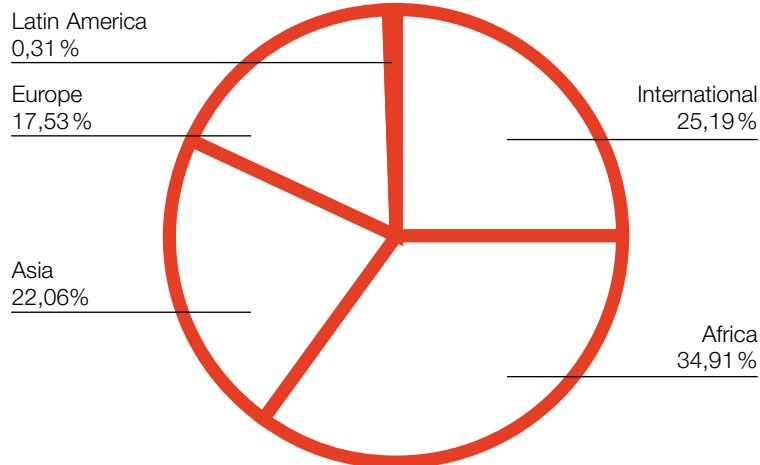
## Expenditure of the Caritas Austria 2012

	in million Euro
<b>People in need</b>	55,252
Homes and day centres (mother-child homes, hostels for the homeless, support centres), starter-flats, special projects, training (schools for social professions), consultation, support and psychological accompaniment	
<b>Asylum, migration &amp; integration</b>	53,480
Homes, starter-flats, mobile emergency accommodation, consultation, regional support, basic care, projects (return assistance among other things)	
<b>Family-oriented work</b>	22,280
Mobile family support, consultation, support and psychological accompaniment, projects	
<b>Children &amp; youth</b>	17,394
Social-pedagogic centres, kindergartens, day care, logopaedic services, consultation, support and psychological accompaniment, projects (spare time offers for children and youngsters)	
<b>Occupation projects &amp; auxiliary enterprises</b>	32,460
Occupational projects for long-term unemployed persons and addicts, consultation, support and psychological accompaniment (occupational decision, work training), projects	
<b>Support, care &amp; hospice</b>	238,528
Stationary facilities (elderly living and care houses, hospices, day centres), mobile services (home and care services), terminal care, mobile hospice teams, consultation, support and psychological accompaniment, projects (spare time options for seniors, family member support)	
<b>Work with disabled persons</b>	152,818
Stationary support (housing groups, day centres, curative educational workshops), mobile assistance (support, work assistance, integration support), consultation, support and psychological accompaniment, projects (spare time options for disabled persons)	
<b>Pfarrcaritas ("Parish Caritas")</b>	4,231
<b>Foreign aid</b>	37,361
Disaster relief, rehabilitation support (reconstruction), long-term development cooperation	
<b>Foreign aid – provision for projects 2013</b>	8,292
<b>Schools &amp; training courses</b>	8,574
<b>Total of all fields of service</b>	<b>630,670</b>

# Facts and Figures 2012



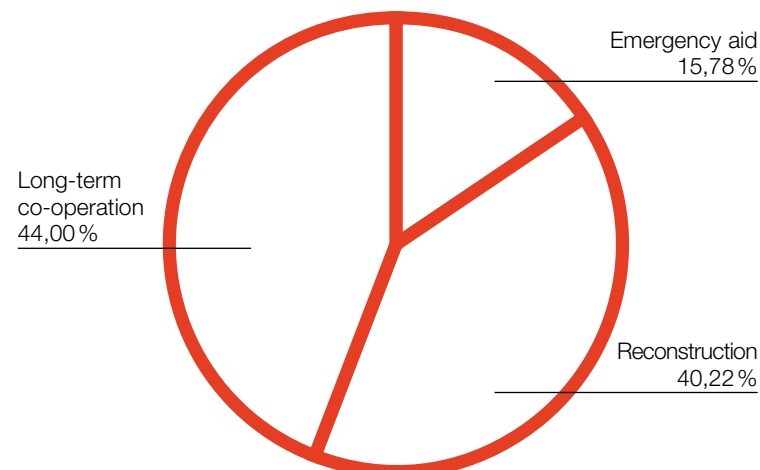
## Foreign aid by continents



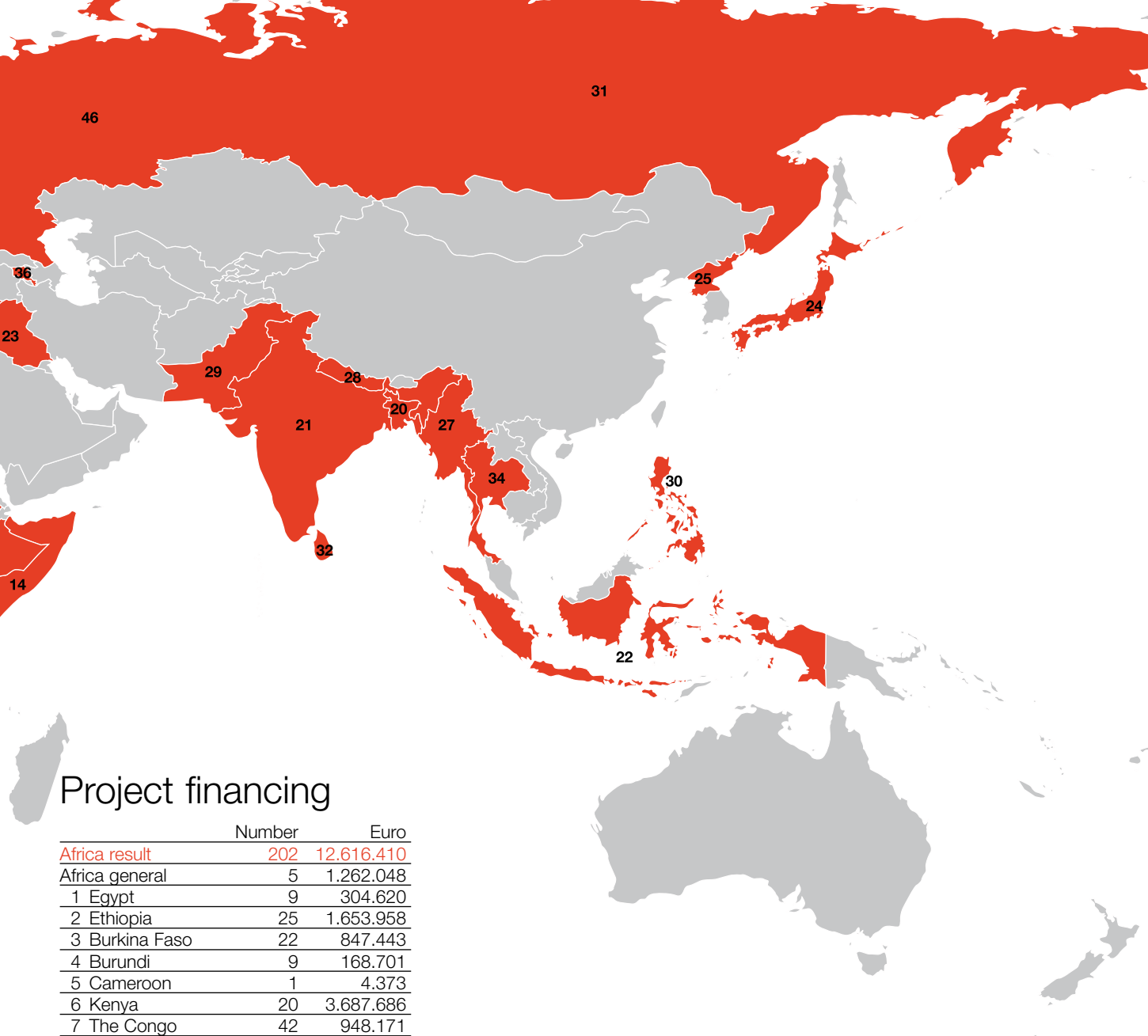
## Foreign aid by distribution of funds by program (rounded)

Hunger/food security	6,9 mill. Euro
Children in need	7,3 mill. Euro
Refugees and migrants	1,2 mill. Euro
HIV/Aids and other epidemics	0,2 mill. Euro
Women in need	0,2 mill. Euro
Roma and other minorities	0,1 mill. Euro
People with disabilities	0,6 mill. Euro
Emergency aid, reconstruction and other	20,9 mill. Euro

## Foreign aid by sectors







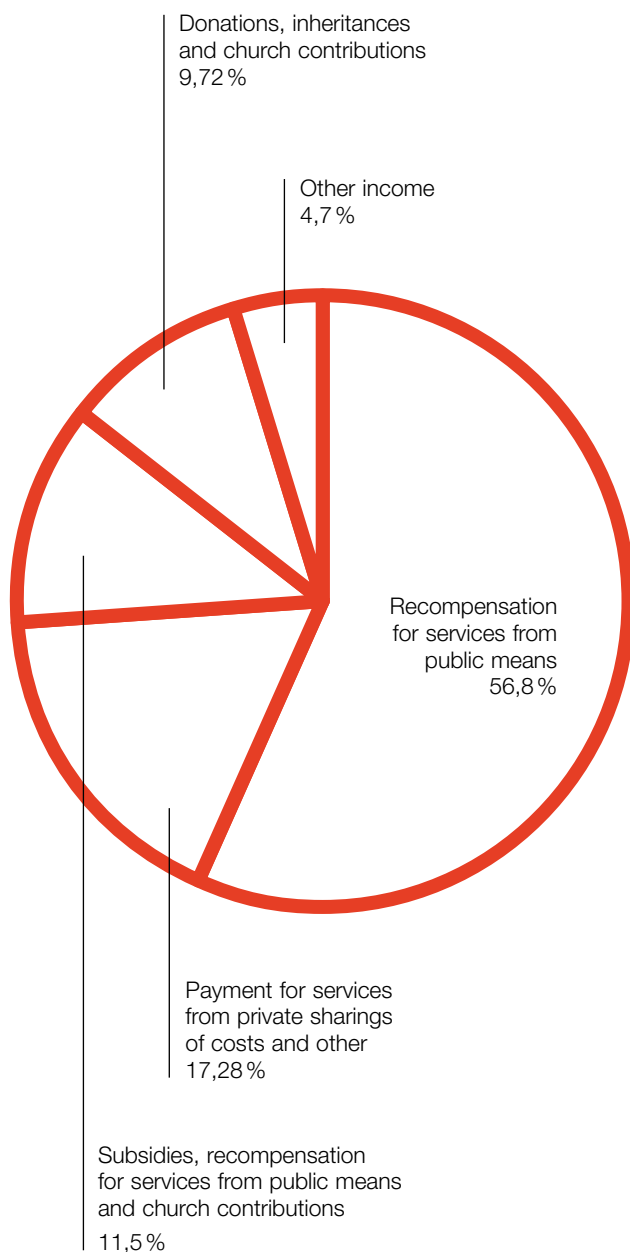
## Project financing

	Number	Euro
<b>Africa result</b>	<b>202</b>	<b>12.616.410</b>
Africa general	5	1.262.048
1 Egypt	9	304.620
2 Ethiopia	25	1.653.958
3 Burkina Faso	22	847.443
4 Burundi	9	168.701
5 Cameroon	1	4.373
6 Kenya	20	3.687.686
7 The Congo	42	948.171
8 Malawi	1	21.763
9 Mali	8	412.192
10 Mozambique	7	398.012
11 Niger	5	413.328
12 Senegal	14	555.895
13 Zimbabwe	1	12.351
14 Somalia	2	201.310
15 South Africa	1	79.385
16 Sudan	23	1.240.790
17 Tanzania	1	7.639
18 Chad	2	304.686
19 Uganda	4	92.059
<b>Asia result</b>	<b>96</b>	<b>7.974.929</b>
Asia general	4	845.392
20 Bangladesh	2	74.160
21 India	13	257.937
22 Indonesia	1	175.371
23 Iraq	1	1.374
24 Japan	1	2.303.645
25 Korea	2	163.109
26 Lebanon	18	956.199
27 Myanmar	4	182.387
28 Nepal	1	6.301
29 Pakistan	27	2.148.935
30 Philippines	2	37.046
31 Russia	4	194.372
32 Sri Lanka	1	12.972
33 Syria	12	533.956
34 Thailand	3	81.773

<b>Europe result</b>	<b>249</b>	<b>6.334.503</b>
Europe general	6	310.068
35 Albania	17	465.642
36 Armenia	15	513.488
37 Bosnia-Herzegovina	14	544.354
38 Bulgaria	6	59.849
39 Kosovo	10	161.041
40 Latvia	1	8.161
41 Lithuania	1	14.146
42 Moldavia	29	456.555
43 Austria	13	193.118
44 Portugal	2	64.468
45 Romania	36	544.008
46 Russia	2	14.386
47 Serbia	13	185.642
48 Slovakia	8	64.612
49 Spain	1	163.224
50 Czech Republic	3	59.121
51 Ukraine	40	1.888.100
52 Hungary	5	236.168
53 Belarus	27	388.352

<b>Latin America result</b>	<b>39</b>	<b>9.103.139</b>
54 Brazil	2	12.514
55 Ecuador	11	476.028
56 El Salvador	1	7.696
57 Guatemala	2	14.197
58 Haiti	17	8.436.536
59 Colombia	1	10.371
60 Mexico	1	9.035
61 Nicaragua	1	5.462
62 Peru	3	131.300
<b>Supraregional projects and international commitment</b>	<b>1</b>	<b>1.331.799</b>
<b>TOTAL</b>	<b>587</b>	<b>37.360.780</b>

## Overall financing 2012



## Caritas in figures

### 55,1 million Euros

#### total donations

The donated 55,1 million Euros (thereof 2,5 million Euros from the "Nachbar in Not/Neighbour in Need" activity, 334.300 Euros from "Licht ins Dunkel/Light in the darkness" and 345.000 Euros from the "Wundertüte/Magic Bags" activity) supported people in need in 2012 at home and abroad and therefore helped to build a better future.

### More than 2,1 million hours

#### in mobile care

The Caritas totalled more than 2,1 million work hours in 2012 providing required support and care at home.

### 36

#### Caritas social counselling centres

Approximately 64.000 people in need received advice and support during 2012 in 36 social counselling centres. Altogether, the Caritas pays 3,9 million Euros in emergency aid.

### 587

#### Caritas Foreign Aid projects

The range of the 587 Caritas Foreign Aid projects in Africa, Asia, Latin America and the poorest countries of Europe is wide and covers areas such as emergency help to long-term livelihood protection.

### 13.000

#### salaried Caritas employees

13.000 salaried Caritas employees are ready day by day to help old, ill, disabled, disadvantaged and/or suffering people. Approximately 35.000 volunteers also help.

### 59.000

#### committed children and teenagers

Approximately 59.000 youngsters took part in projects, activities and events of the youngCaritas in 2012. This shows that humanity is very important to them.



## Donations to the Caritas/Proceeds

in million Euro

Ongoing donation proceeds, e.g. sponsorship programme, standing orders, collections	42,782
Licht ins Dunkel ("Light in the darkness")	0,334
Inheritances, donations	3,551
Major emergencies (exceeding 1 million Euros)	2,573
Nachbar in Not ("Neighbour in Need")	2,513
<b>Total donations to the Caritas</b>	<b>51,753</b>
Other proceeds (i.e. sponsoring, etc.)	3,368
<b>Intermediate total Donations/Proceeds</b>	<b>55,121</b>
Release of reserves/accruals	24,211
<b>Total Donations/Total Proceeds</b>	<b>79,332</b>

## Service Sectors/Expenditures

in million Euro

International Programmes/Foreign Aid + National Aid	57,004
Expenses for fundraising resp. procurement	4,943
Central administrative expenses (accounting, IT management, etc.)	0,335
<b>Allocation of reserves/accruals</b>	<b>62,282</b>
Given forwardings	17,050
<b>Total service sectors/ Total Expenditures</b>	<b>79,332</b>

## Source of funds and utilisation of funds

in million Euro

<b>A</b>	<b>Means origin and use</b>	<b>631,058</b>
<b>I</b>	<b>Donations and church contributions</b>	<b>61,320</b>
	a) Non-dedicated donations	7,679
	b) Dedicated donations and sponsoring	43,564
	c) Inheritances	3,551
	d) Gifts in kind	6,526
<b>II</b>	<b>Reimbursement for services</b>	<b>467,494</b>
	a) from public funds	358,438
	b) from private contributions and other	109,056
<b>III</b>	<b>Subsidies and grants of public institutions and church contributions</b>	<b>72,607</b>
<b>IV</b>	<b>Other income</b>	<b>3,494</b>
<b>V</b>	<b>Use of donation from previous years</b>	<b>24,211</b>
<b>VI</b>	<b>Dissolution of reserves</b>	<b>1,932</b>
<b>B</b>	<b>Utilisation of funds</b>	<b>631,058</b>
<b>I</b>	<b>Expenditures for objectives as defined in the statute</b>	<b>582,436</b>
<b>II</b>	<b>Expenditure for donation procurement and donor service</b>	<b>4,943</b>
<b>III</b>	<b>Expenditure for administration and infrastructure (without the area of donations)</b>	<b>25,660</b>
<b>IV</b>	<b>Other expenditure</b>	<b>0,192</b>
<b>V</b>	<b>Provision formed for domestic and foreign projects</b>	<b>17,439</b>
<b>VI</b>	<b>Allocation of reserves</b>	<b>0,388</b>

# Disasters & Crises







## **Democratic Republic of the Congo** **A forgotten disaster**

The disaster began two decades ago, when an enormous number of refugees came into the country from Rwanda. This was followed by cholera epidemics, para-military groups, bloody wars for raw materials and not least a volcanic eruption 2002, which severely affected eastern Congo and its inhabitants. The Caritas provides countless families with nutrition and non-food items for everyday needs.

The youth centre of Goma that is supported by the Caritas is also the only educational establishment for about 40.000 children in the region, just as the health center in Malweka, a suburb of Kinshasa, is the only contact point for the 33.000 inhabitants, if they are sick or as is the case for many children, are undernourished. World-wide Caritas projects give people new hope in countries experiencing profound crisis.

# Hunger – help works

**Fleeing from hunger.** More than 18 million people are threatened by hunger in West Africa.

"Small children cry, if they are hungry. They remain quiet, if the situation is particularly bad and they are already undernourished". Verena Egger, Caritas project manager, is familiar with the concerned look on the mothers' faces. "Sometimes two-year-olds do not even weigh three kilos. Even nursing mothers can often only eat once a day", recounts the Caritas aid. The nutrition centres in Djibo and Gorom Gorom in Burkina Faso have been particularly frequented in 2012 due to the hunger crisis. Mothers receive food, special nutrition for infants and specific consultation. Mothers and children are accommodated there in particularly severe cases.

Climate change, drought, exorbitant food price increases, land theft, export-oriented agriculture, overgrazing, decreasing soil fertility and bad harvests in the past years are some of the factors resulting in famines. Malnourishment and undernourishment are on the agenda in the Sahel even in normal periods.

Verena Egger explains the context: "Apart from the acute hunger crisis we also had to provide for hundreds of thousands of Malian refugees".

## **Refugees: Safe at last – but hungry**

Political unrest and the occupation of enormous regions in the north and central area of Mali by rebels forced 480.000

Malians to leave their homes and fields. They fled either to the safe south of the country or to the neighbouring countries. About 50.000 refugees – mainly women and children – registered by the UNHCR live under the most difficult conditions in Burkina Faso. Most of them are accommodated in the refugee camps near to the border and steppe areas in the Soum and Oudalan regions. In the context of the primary emergency help, Caritas provides millet, rice, oil, sugar and tea as well as tents, kitchen equipment, mosquito nets, water tanks and medicines against diarrhea to the refugee families.

## **Emergency aid combined with long-term measures can achieve a great amount**

Half-moon-shaped earth pits were dug for instance in order to slow down erosion and increase ground fertility, apart from the distribution of food in the context of "Cash- and/or Food-for-Work" programmes.

Furthermore, Caritas endeavoured to make it possible to even produce food for the inhabitants again. Caritas Austria itself invested 300.000 Euros in agricultural activities in Burkina Faso: Thus improved seeds with a shorter ripening period and plows, spades, wheelbarrows were issued. And successfully: The last harvest was good. The sufficient amount of rain also contributed to this success.



The hunger crisis 2012 required particularly great efforts. More than 18 million people were dependent on food aid in West Africa, thereof 4 million children. Caritas Austria was able to improve the nutrition situation of 180.000 people in the Niger, Mali, Burkina Faso, Chad and Senegal.

Because one thing is clear: Hunger is not a law of nature. We can do something against it. Help works. ■





#### West Africa

The Austrian Caritas donated approximately 1,4 million Euros in aid up to December 2012 in the Sahel zone, thereby supporting 180.000 persons.

#### The help consists of:

- Distribution of special food, Food-for-Work-Programmes and/or Cash-for-Work
- Distribution of seeds to small rural groups to ensure the next sowing as well as the sale of grain at supported prices
- Direct food aid, where there are no other possibilities

#### Eastern Europe

Warm up centres, soup kitchens, clothes and heating material in the Ukraine, Serbia, the Republic of Moldova, Belarus and Armenia help during the extreme cold snap.

#### North Korea

Caritas Austria participates in the implementation of a nationwide vaccination campaign. 300.000 children receive a vaccination against meningitis.

#### Syria

At the end of 2012 already more than 4 million people were in need of help due to the crisis in Syria. At that time more than 470.000 people had left Syria and fled to the neighbouring states Lebanon, Jordan, Turkey or Iraq. Caritas Austria provided 830.000 Euros for emergency aid programmes in Lebanon. Thereby more than 8.000 people could be supported with food, clothes, stoves and blankets.

#### The Philippines

5.000 people receive food, blankets, mattresses and seeds as well as fishing tools after the tropical storm Saola.

#### Darfur

Within the framework of health protection measures 13.000 people are reached with comprehensive emergency assistance as well as with an HIV awareness raising campaign.



# A Future without Hunger







**"A future without hunger"**

## **International Caritas Congress in Vienna**

The international Caritas congress in June 2012 considerably boosted the Caritas concern – a "future without hunger".

Hundreds of participants from 30 countries discussed the causes and sustainable solutions throughout 2 days, in order to tackle the world-wide scandal – approximately 870 million people suffer from hunger. Their presence already made a very clear statement: "We have had enough of hunger in the world. We want to undertake something against it and are sure that this is possible!" High-ranking experts talked about topics such as agricultural trade, the role of women, the boom of agrofuels, food speculations and land grabbing, the effects of conflicts and climate change as well as the role of development aid and a sustainable lifestyle.

# A home for abandoned children

**Practical charity.** Deserted by their mother after birth, never recognised by their father that is how the fate of a Romanian social orphan begins. Parents leave their children in the hospitals, if they do not know how to carry on any longer.

It is now almost 20 years ago that the first social orphans were accepted in the vicarage of the village Wetschehaus in Romania. Their parents were not able to look after them. More than 70 children have found a home here in the meantime. The space requirements increased with the rising number of children.

## **A house of warmth and security**

A 400 m<sup>2</sup> zero-energy house was completed in 2012 after a two year construction period thanks to the persistent support of the teachers and pupils of the HTL Mödling. Learning and gymnastic rooms are also available apart from bedrooms and common rooms, a laundry

room and sanitary rooms. The children are now accommodated in 2- and 4-bed rooms instead of eight in each bedroom as before. Currently there are 21 social orphans between 6 and 18 years of age being cared for in the Caritas social station building.

## **Catching up on what has been missed**

"Most children are in very bad physical and mental condition at admission. Love, security and stability are applied to catch up missed development steps. Special emphasis is placed on education to allow the children to escape the vicious circle of poverty. Many things have proven their

worth in the social station building. Most of the children need special support. Targeted educational support motivates them to learn, stabilises their individual responsibility, helps them pick up missing development steps. A flat sharing community facilitates the first step into independence for those who will soon reach the legal age. The youths are encouraged to learn a profession in order to be able to fend for themselves later.

Many social orphans are able to create a basis for an independent future thanks to the support of friends, helpers and donors of the Caritas social station ■



Fun and motivation by means of chemistry experiments

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**211 child projects**  
in 47 countries

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**29 projects for**  
**people with disabilities**  
in 13 countries





# Giving hope

**The extreme poverty** in the Ukraine is especially tough for the youngest in the society. Caritas is trying to give the children in East Europe a better future with its projects.

More than one third of the Ukrainian population lives in existential distress – the hopelessness frequently leads to alcoholism and drug addiction. The desperate personal situation and social need force many parents to leave their children to themselves or to give them away. Many of them land up on the street. According to official figures there are more than 100.000 children in the Ukraine growing up without parents. The four year old Alina is one of altogether 37 children who found protection and security in the Caritas child centre in Kiev in 2012. Her single parent was an alcoholic and not able to look after the girl any more.

Alina and the other children get to know new perspectives thanks to the sensitive support, common learning and everyday assistance.

## **Child centre Kiev – a place of refuge**

Caritas helps homeless children and youngsters as well as families in crisis situations – also in the child centre Kiev. The Caritas centre consists of three parts: the crisis centre for homeless children, a group house, where 12 young people live together like a family and the training centre, to help families with the training of their children. The facility offers accommodation, hygienic and medical supply, psychological support, learning assistance

and much more. More than 100 children receive help here annually.

## **Exemplary projects**

The Caritas does not only want to render concrete help with child projects in Ukraine, but also contribute to the reorientation of the national family policy – the stabilisation of the family environment of children is above all important. In order to relieve families that must live in poverty, the Caritas also supports individual measures, the so-called "family support programmes". Additionally people also receive appropriate tangible, medical and other aid. ■



#### Danone

##### Help for the elderly in need in Austria

Once again DANONE supports the elderly in need in Austria in 2012 in the context of "DANhelp" with 50.000 Euros. Furthermore DANONE additionally donates 500 Euros per day for each employee, who voluntarily commits her/himself to a Caritas facility. The money from the DANONE fund is used in the 36 social counselling centres throughout Austria, e.g. for additional payment for urgently required therapies or to cover energy costs.

#### BANK AUSTRIA

##### Comprehensive support

Bank Austria made it possible to donate 30 Euro vouchers to a charitable purpose. More than 5.300 Bank Austria customers used this possibility to donate Caritas baby packages, valued at EUR 160.000, to mothers in need. Furthermore, Bank Austria has been supporting the youngCaritas cageball league since 2010, thereby offering children and youngsters the possibility to play football in the well-known Viennese cageball facilities. Bank Austria has also been intensively engaged in the Brunnenpassage in the 16th Vienna district since 2010, a meeting point for generations and cultures.



#### S IMMO AG

##### Facing the future together

In 2012, the S IMMO AG continued to support projects in the poorest countries of Europe with a generous donation of 40.000 Euros. In Romania it concerns the "Houses of hope", where orphans find a new home, in Bulgaria a soup kitchen, where the elderly can receive a warm meal and company. The S IMMO also supported a child day centre in Hungary in 2012.



#### UPC

##### Online presence

Caritas' digital partner, UPC Austria, has been providing the necessary resources for years to ensure a professional online presence of Caritas at [www.caritas.at](http://www.caritas.at) as well as of the youngCaritas at [www.youngcaritas.at](http://www.youngcaritas.at).

#### BANK GUTMANN

##### Ten years for people in need

Bank Gutmann has been supporting domestic and foreign projects each year since 2002. A generous donation in 2012 made it possible for children in Peru to find a safe home in the "El Huambriello", mothers and their children have the possibility for a new beginning in the facility "Immanuel" and youth find new perspectives in the "JUCA" transition house.

#### Verbund

##### Three years Stromhilfefond/ Electricity Aid Funds

In December the funds celebrates its third anniversary. Up to now about 1.500 households, therefore approximately 4.000 persons, have been supported. The Caritas and VERBUND exchanged more than 660 electrical appliances and gave advice to nearly 1.000 tenants and flat owners with regard to saving energy throughout the country. Representative for each of its appr. 250.000 private and commercial customers, Verbund donates 1 Euro each to the funds per year.



Photo: Pawloff



Photo: Lusser

#### BIPA

##### Support for mothers and children in need

In 2012 BIPA continues to support mother & child houses with vouchers valued at 120.000 Euros! These vouchers allow mothers to procure daily required products for themselves and their children at BIPA, thereby regaining some of their independence. In the context of the sustainability weeks BIPA furthermore donates 50 Cents of each sold product, that has a sticker with the text "I am sustainable" attached. A donation of 58.143 Euros was achieved thanks to the support of the BIPA customers.





## ERSTE Stiftung/KomenskýFond

### Learning for life

The KomenskýFond is an initiative of the ERSTE Foundation and Caritas and has been supporting disadvantaged persons in Austria and Eastern Europe since 2006 by means of offered courses. About 600 people in Austria, among them job seekers and pupils, receive an annual subsidy for educational measures. In seven Eastern European countries more than 1.000 children receive learning support. The KomenskýFond helps children from difficult family conditions to finish school successfully and to therefore have better opportunities in the future.



## Philips

### A good start for school children

The Philips Schülerfonds (pupil fund) has been supporting children at the compulsory schooling age from socially disadvantaged families in Austria since September 2003, e.g. by financing learning aid or health promotion measures such as tooth braces as well as with the purchase of school materials. Since the Philips Schülerfonds was established it has already been possible for the fund to help more than 15.500 children.

## H. STEPIC CEE CHARITY

### Hope for a better future

The co-operation with H. Stepic CEE Charity enabled the establishment of a soup kitchen in Senta (Serbia) for a total of 31.200 Euros in 2012. This allows families in need to receive hot meals for the period of a year. 500 hot meals are distributed daily in the soup kitchen and at schools. The H. Stepic CEE Charity also took over the operating costs for one of altogether three family houses in Charkov (Ukraine) for 19.000 Euros. Additional 5.000 Euros were donated to the Caritas emergency aid measures during the extreme cold spell in Belarus in the winter of 2012.



## dm

### Commitment for the smallest ones

Small children mean high expenditures: Baby food, care products and diapers burden the tight household budget of socially disadvantaged families even more. dm drugstore market once again provides 760.000 free diapers in 2012 for mothers in need, in order to facilitate a better start in life for families.

## Mondi

### Learning should be fun

Learning support, parental involvement and "social learning" facilitate the integration of children and youngsters in the "Lerncafés" in Vienna, Knittelfeld and Wolfsberg as well as in the Rückenwind project in Amstetten. The packing and paper manufacturer Mondi not only supports the Learning Coffee Houses with more than 100.000 Euros, but also allows Mondi employees to donate their own time and to energetically engage themselves in the projects.



## ERSTE BANK

### A longtime partner

The Erste Bank has been a reliable partner for many years and supports the Caritas as a main sponsor during the Child Campaign and together with the Sparkassen also in the scope of Domestic Aid. During the annually organised Coffee to help campaign, the employees of the Erste Bank provide their services for a good cause and invite customers to a cup of coffee for a voluntary donation, thereby making a valuable contribution to children in need. In 2012 the Erste Bank once again also donated one Euro for Domestic Aid for newly established savings banks. The Erste Bank furthermore enables the implementation of countrywide Austrian projects of youngCaritas in terms of "I am doing something".



## BILLA

### Opportunities for the children's future

It is the fifth time that BILLA has been supporting families in need during the "Sustainability Weeks". The grocery retailer donated 30 Cents for each sold pasture milk product and therefore altogether 220.000 Euros for needy children in Austria, who get the chance for a better future thanks to the joint Caritas und BILLA activity "Glückskind/Lucky Child".



### Food must be affordable

## Stop the speculation on food

Hunger in the world is one of the worst tragedies of our time. The prices of corn, rice and wheat – staple food for the poorest families in Africa and Asia – have been increasing for years. Excessive food speculation on the financial markets is jointly responsible. Organisations, such as the Caritas, have contributed to the fact that this method of profit maximisation is not longer tolerated by disclosing the scandalous speculations. In Austria 15.737 people have signed the petition "Food must be affordable – stop speculation on food" ([www.stopp-spekulation.at](http://www.stopp-spekulation.at)), that was handed over to Mrs. Fekter, Finance Minister, last autumn.

### Care Campaign 2012

## The focus is on people

The Caritas focused on the areas of care and nursing again in September 2012, supported by the Wiener Städtische Insurance Group.

The insurance business has already been covering a part of the production costs since 2006, thereby supporting the Caritas in addressing the issue of aging in dignity in Austria.



### Domestic Campaign 2012

## 2,74 million Euros for people in need in Austria

The Caritas Domestic Campaign in November 2012 focused on the situation of children, women and men in need in Austria. Thousands of donors donated warmth, thereby helping many people to manage through the cold winter. Erste Bank and Sparkassen support the Domestic Campaign for many years already.

### Hunger Campaign 2012

## 3,95 million Euros for a future without hunger

A future without hunger for everyone is an enormous challenge. Each individual, who can lead a life without hunger, is a partial victory on the path to this objective. The Caritas was able to support hungry people world-wide thanks to many donors. Bawag PSK and Western Union are the main sponsors for many years, the Austrian post office presented their own special stamp in 2012.



### Child Campaign 2012

## 2,08 million Euros for children in the poorest countries of Europe

A lot has already been accomplished in the last 15 years; however the situation for many children continues to be dramatic in the poorest countries of Europe. Every second child lives in absolute poverty in the Republic Moldova, in Albania each fourth child and in Romania nearly each fifth child. An objective of Caritas is to give children in need a future. You have made an important contribution with your donation. Also many thanks to the main sponsors Erste Bank and Wiener Städtische Versicherungsverein (Vienna Insurance Group), who were instrumental in realising the Child Campaign 2012.





## Public Authorities

### Preventing famine with agricultural programmes

The rural population in East Africa is mainly exposed to the danger of famines. Small crop yields, no possibility to store supplies and rainfall deficits endanger the food security of large subpopulations in the rural areas. Oromia in East Central Ethiopia was particularly affected by the drought disaster 2011 as well as other regions around the city of Meki. It was possible to help the population during the acute phase of the drought disaster with emergency measures. Professional assistance already analysed how to cope better with future dryness periods during the crisis. The creation of adequate grain storage possibilities is one of these support measures. This prevents the farmer's wives and farmers having to sell their products at low prices immediately after the harvest. At the same time it is possible to create a reserve for crisis periods. The Austrian Development Agency financed a disaster precaution project in Siraro Woreda, Ethiopia, and is realising a development programme to strengthen the local rural structures. Granaries are being established in the entire Siraro district with a population of 140.000 people to enable a more adequate and longer storage of grain. This should help the farmers to be better prepared for future weather and price fluctuations. Improved cultivation methods should also help to increase the yield of the fields.

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**697.846 Euros subsidy by the Austrian Development Agency (ADA) go to Ethiopia, Burkina Faso, Bosnia, Albania, Armenia, to the Democratic Republic of Congo and to the Republic of Moldova in 2012**

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**The European Union gives 1.333.689 Euros for Caritas projects in India, Bangladesh, Nepal, Lebanon and the Democratic Republic of Congo**

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**The federal governments of Lower Austria, Upper Austria, Styria and Vorarlberg additionally sponsor the Caritas Foreign Aid**

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## REWE International AG

### Sustainable effective aid

REWE International AG developed a system in 2010 by means of which the fruit and vegetable production is controlled according to ecological and social aspects together with the advice of the cooperation partners Caritas and Global 2000. From now on ecologically and socially sustainably produced products are distinguished with the PRO Planet Label.

To act effectively means for REWE International AG to advocate together with the Caritas for improving chances for the future of young people in Austria itself and also for "migrant workers", who have settled in Spain in the vicinity of the large fruit plantations. REWE International AG has donated a sum of altogether one million Euros in the past three years. This means that unemployed youngsters in Vienna and Graz could be better prepared for their start in working life. The predominant part of the financial support was used to improve the situation of so-called migrant workers, who settled in the South Spanish strawberry region around Palos de la Frontera. They hope to find work as day labourers on the plantations. Among them are refugees and migratory workers from Africa, but also from Eastern European countries. Help is provided in the social centre El Cedies to the often very young persons as well as to persons who are partly traumatised as a result of their flight. Social and legal advice, the opportunity to shower as well as language and computer courses are offered, so that the workers have the chance for a better future.

**220 youths in Austria and**

**7.300 migrant workers in Southern Spain**

As a bank whose majority shareholders are institutions of the Catholic Church in Austria, we our actions fully comply with the ethical standards of the Austrian Bishop's Conference - especially when it comes to investing funds which non-profit organisations have received by donation .

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For questions please contact Mr Roman Zvulik-Schmid on +43 1 534 34-2104 or at [roman.zvulik-schmid@schelhammer.at](mailto:roman.zvulik-schmid@schelhammer.at).



BANKHAUS

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