

# Caritas &Du

Annual report  
2010



# Campaigns 2010

## The Big Knit

### Trendy stitches for growing old in dignity

In autumn, thousand of knitters of all ages reached for their wool and took part in "The Big Knit", organized by the smoothie company Innocent. The goal: to knit as many mini-woolly hats as possible. The creativity was borderless. Stitch by stitch 55.734 colourful mini-woolly hats originated. From the bright red jelly bag cap for Santa to hats that look like strawberries or fool's caps, the participating knitters knitted until their knitting needles burned. For each knitted hat, the company donated 20 cent and 15,000 euro were given to older people in need.

## LaufWunder 2010 („Running miracle“)

### 12.000 children and teenagers ran around the world

On your mark, get set, go! More than 12.000 pupils tied up their running shoes and ran throughout Austria to set a sign against poverty and social exclusion. Doing so, the young sporting aces collected the impressive sum of 213.476 Euro, to support various projects for people in need. The projects include the Caritas Social Centre "Wetschehaus" in Romania, a maternity ward in Mangunde, Mozambique, or the emergency shelter "a\_way" in Vienna. The runners collected the donations from their sponsors – family or friends – who donated for each run kilometre. The youngCaritas was responsible for organizing the LaufWunder. Erste Bank, sponsor of the youngCaritas, supported the campaign.



The Big Nit



LaufWunder 2010 („Running Miracle“)



Coffee to help



Krone Christmas campaign

## Coffee to help

### Every sip does good

Yes, one can make the world a little bit better, even straight from at home.

A lot of coffee has been brewed since Caritas invited to take part in the "Coffee for help" campaign for the first time in 2009. An intriguing idea: Individuals, schools or parishes invite to a nice cup of coffee. But instead of asking for the usual guest present, they ask for donations for children in need at home and abroad.

Companies also got involved: The Erste Bank employees invited to drink coffee in the bank foyer, the drug manufacturer GlaxoSmithKline organised coffee parties in hospitals. Creative donors further developed the concept and collected donations during "Sushi to help" or "Pork Roast to help" invitations!

## Krone Christmas campaign

### Christmas wish: sparkling eyes

Our protégées wishes are humble. They ask the Christ child for a chess game or a warm jacket. These presents are very special to the children, young people, people who have fallen on hard times, and disabled persons, who live in a Caritas institution or come looking for help in one of the Caritas social counselling centres. During the Krone Christmas campaign 2010, many "Christ children" made about 5,000 Christmas packages and delighted the recipients with their presents, making their eyes sparkle.

Photo: Pawloff



Franz Küberl during the visit of a women's group in Katanga/Democratic Republic Congo.



#### Editorial

## Efforts of humanity

The past year started with a disaster of unimaginable scale: The earthquake in Haiti left 3,5 million people homeless. In late summer, the next blow affected thousands and thousands: The heavy rain falls in Pakistan developed into a flooding disaster that swamped large parts of the country.

But, no matter how incomprehensible the worldwide suffering was, the support – your support – for those in need was magnificent. Twice in one year, the Austrian aid organizations, closed ranks and once again acted together within the frame of “Nachbar in Not” (“Neighbour in need”). In cooperation with many donors, companies and the media we were able to provide a lot of help.

Additionally to the disaster operations of the last year, the following annual report documents another humanity effort: We want to present to you – representative for many thousands – a couple of volunteers, who give their time and their attention to their fellow citizens every day.

Side by side with the volunteers, our employees, 3,000 parishes, schools, companies, political representatives and individuals support us in helping people in Austria and in the poorest countries of the world, who are in need of support, to make progress.

In order to continue creating a better world it needs energy and charity.

A cordial “Thank you!” to you!

Your,  
Franz Küberl,  
Caritas President



Photo: Lukas Igner für Maxima



Playing, going to the zoo but also doing homework together: Ursula Lüttersfeld steps in for an older sister for the eight year old Amina. The lively Business Administration student is Amina's study buddy and her friend at the same time. But most of all, she is the one person Amina can turn to with things she doesn't want to bother her mother with. Because her mother, a single parent of three children, is always busy and also has a lot of financial problems.

Help for  
people in need  
2010

## Having a roof over one's head again

Help for people  
in need

One million people in Austria live on or below the poverty line. Caritas is able to help these people get their feet back on firm ground again, thanks to the active support of many donors.

51.500 people received advice and support in one of the 36 Caritas social counselling centres in 2010. The Caritas disbursed a total of 3.3 million euro in emergency aid. People without an

apartment are given a roof over their heads in 27 homeless shelters, of these 9 mother and child shelters. The Caritas also helps with starter flats (Vienna) and eviction prevention centres (Vienna, Lower Austria and Styria). More than 400 Caritas family helpers cared for around 3,100 families in crisis situations in 2010. Altogether, they managed 360.000 working hours this year.

## Springboard into the future

Employment  
initiatives

"Unemployment is usually accompanied by material suffering and existential concerns for the affected people. It is particularly tragic when life signals young people that they are not needed", says Andreas Thienel, head of Caritas Vienna's "Work and Chance" division. Young people have the chance of getting a job in six youth employment projects in Vienna and Styria.

They can discover their own creativity in trendy bag workshops. This also boosts their self-confidence and their trust in their own skills. 51 Caritas employment projects provide 1.173 jobs for long-term unemployed. The nine Caritas second-hand stores ("Carlas") are also to some extent part of these projects.

## Helping addicts to help themselves

Help for addiction  
problems

"The work can be perceived as a kind of companion. It is an attempt to find a way out of the addiction together. No easy plan for sure. The principle "helping others to help themselves" plays a very important role. The persons affected learn to accept different kinds of help provided for them and to work with their existing respectively also with their not yet experienced resources", says Christiane Kollienz, head of the Addiction Treatment Centre of Caritas Carinthia, on the work with addicts. The

services offered by Caritas for alcoholics, medicine, gambling and drug addicts as well as their family members range from counselling and psychological support over part-time employment to a roof over their heads. It is not always possible to cure them. Sometimes the aim is to improve the quality of life for the afflicted persons. About 100 full-time employees accompany people with addiction problems. They cared for more than 3.500 individuals in 2010.

**Sebastian Wangler,  
St. Pölten:**  
“I volunteer because  
it clears my  
conscience.”



Sebastian Wangler (21 years) performed civilian service in the Caritas nursing home St. Elisabeth in St. Pölten. Now he volunteers for the elderly in his free time. The young man from Lower Austria is sure that volunteering also has a positive effect on personal development. But behind all this also lies a good deal of gratitude: "Some stories from the post-war period make me ponder, what that means for me and my lifestyle, here and now."

## To become old in dignity

### Care & nursing

Age has different volumes, different speeds, and different realities. The 46 senior citizens residences offer more than mere professional care, if living at home is not an option anymore. 4,450 senior citizens are cared for there every year. The goal is to make the residents feel at home. In specific terms, this could also

mean that somebody moves in with his or her canary or a former gardener is responsible for the plants in the residence. Approximately two million hours annually are dedicated to mobile care and nursing. Altogether about 5,200 Caritas associates work in the care and nursing sector.

## Quality of life right up to the end

### Hospice work

When, at the age of 40, Mrs. F. realised, that she was losing the battle against cancer, the support of the Caritas Upper Austria hospice employees was like a precious gift for her. One of the trained Caritas volunteers, Friederike Preining, remembers: "Immediately, we felt a connection to each other. The patient shared her concerns with me, some which she could not talk to her family about. There was no need to be

strong for me". Caritas was able to fulfil Mrs. F. biggest wish: to die at home. A mobile hospice team made it possible. More than 300 trained volunteers and 100 Caritas employees care for these seriously ill people. In 2010, they supported about 4,000 people and their relatives.

## Social professions are jobs for the future

### Training

In order to be able to help people effectively, it needs expertise, willingness to reflect and a sense of responsibility as well as respect for the dignity of each individual. Caritas trains people for the enormous challenges of health and social professions at 16 locations throughout Austria. About 5,300 pupils attended one

of these Caritas schools during the year 2010. About a third of them were trained in old age care. Whether professional old age carer, family supporter or care for persons with disabilities, the graduates are in demand and provide a wide range of services.





**Bernhard und Anna  
Knödl, Ragnitz:**  
"We volunteer  
because we want to  
be there for others."



Since 2006, Bernhard Knödl and his daughter Anna go from house to house to collect donations for Caritas together. The ten year old girl joins in voluntarily and with lots of enthusiasm. Once, during a final meeting of the door-to-door collectors, the two of them shared their experiences with the others. From the very beginning they took over a large area in their community Ragnitz. As the houses are often located far from the next each other, it takes a lot of time and long distances to reach everyone. But that does not hold Bernhard and Anna Knödl back.

Dedicated  
to integration  
2010

## You are only handicapped if someone handicaps you

Supporting persons  
with disabilities

Caritas employees care for persons with disabilities as well as mentally ill men and women with a wide range of accommodation, work and leisure time services. All these activities have one aim: to find ways to help these people participate in society. 3,100 Caritas employees accompany persons with disabilities and mentally ill

persons. They cared for 5,100 people in 2010. Additionally, social psychiatric services care for about 3,300 persons (usually counselling services). In the accommodation sector, the Caritas cares full-time for more than 1,300 people with disabilities and part-time for about 300 persons.

## Opportunities for all

Refugee and  
migrant aid

The wide-ranging Caritas asylum and integration work includes basic care for refugees, legal advice, financial assistance and repatriation aid. The Caritas accommodates asylum seekers in 35 homes, counsels in 35 advice centres and provides mobile care for asylum seekers in remote accommodations on behalf of the Austrian federal and regional governments. Caritas helped about 1,600 returnees attempt a

new start in 2010. About 16,500 counselling sessions were held. This service is co-financed by the Federal Ministry of the Interior and the European Return Fund. The aim of the 65 Caritas integration projects is to promote co-operation and provide for a better future by education initiatives. Altogether 560 full-time Caritas employees are there to support refugees and migrants.

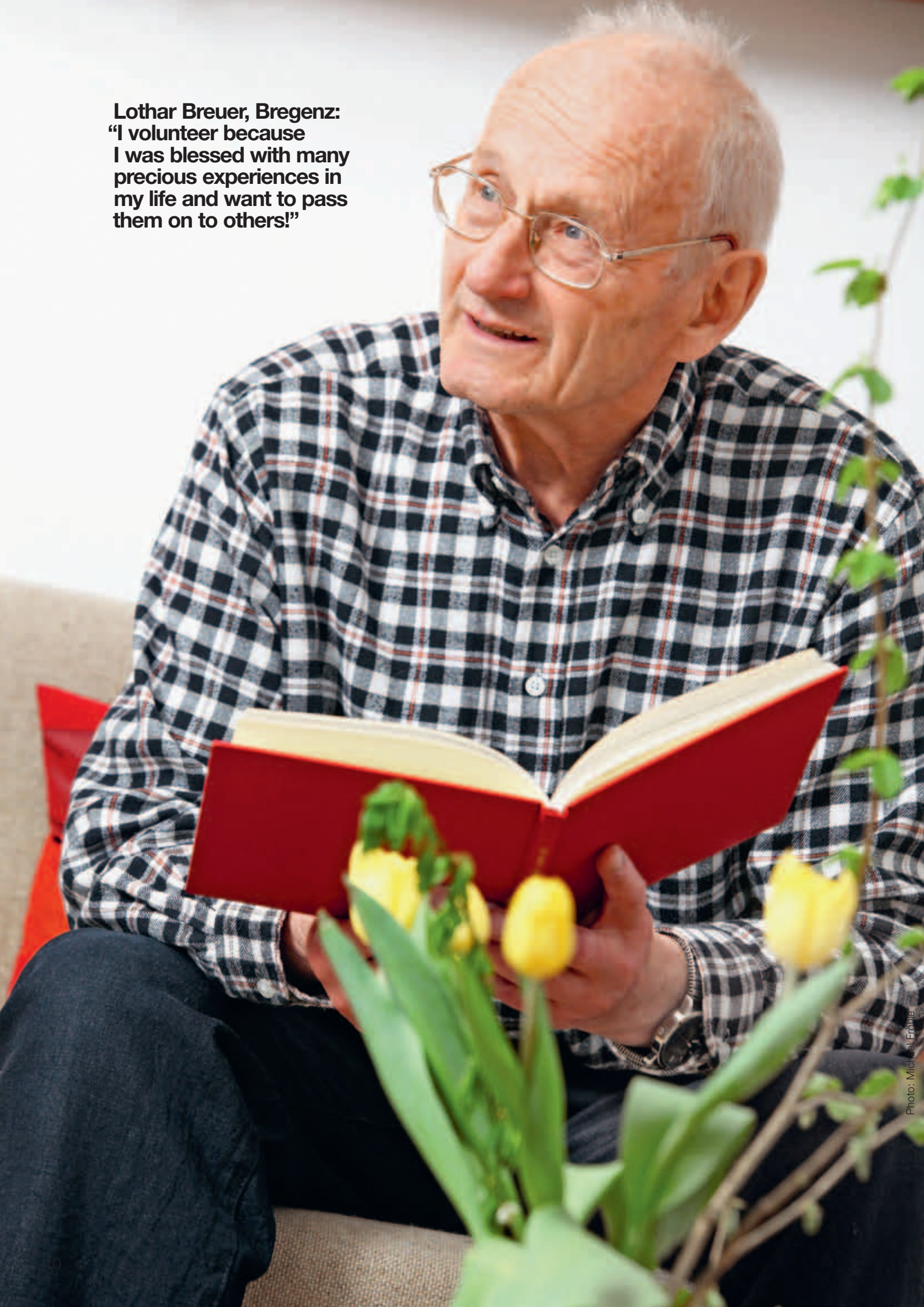
## Go volunteers!

Honorary office &  
youngCaritas

"For five months after the sudden death of my husband I was "running in circles". By chance, I saw a TV report on the Caritas voluntary activities. I registered as a volunteer right the next day and can only recommend volunteering to everyone: Fill your life with sense, get involved, Caritas has a task for everyone!", Anneliese A. from Kufstein is enthusiastic. Similar to more than 27,000 honorary Caritas employees in the whole of

Austria, she experiences that an honorary office is also an enriching experience. These volunteers, among them just less than 20,000 Pfarrcaritas ("Parish Caritas") associates, provide indispensable support. The thousands of young people of young-Caritas also contribute to more solidarity with campaigns such as the LaufWunder (see p.2) and prove that helping can also be fun.

**Lothar Breuer, Bregenz:**  
“I volunteer because  
I was blessed with many  
precious experiences in  
my life and want to pass  
them on to others!”





Lothar Breuer, aged 76, has been volunteering for many decades already. The machine builder has taken his retirement 16 years ago as an occasion to support the Caritas intensively. As a hospice volunteer he is a great support for the Caritas social centre Weidach in Vorarlberg. The sprightly qualified engineer also actively participates in the senior recreation weeks. Lothar Breuer does not get tired of his voluntary activities – on the contrary: He is full of new plans!

## Facts and figures 2010

### 8 facts on the work of Caritas

#### 1: People in need

The Caritas has 27 homeless shelters, of these nine mother and child shelters. The 36 Caritas social counselling centres care for 51,500 people. The Caritas disbursed a total of 3.3 million euro in emergency aid to people in need.

#### 2: Hospice and palliative care

The Caritas cares for about 4,000 seriously ill and dying people. More than 300 volunteers and 100 employees work in this area.

#### 3: Care & nursing

About 2 million hours are dedicated to domestic care and nursing. The Caritas cares for about 4,450 persons in 46 residential and nursing homes. About 5,200 employees work in the care and nursing sector.

#### 4: People with disabilities

The Caritas supports more than 5,100 people with disabilities with part-time and full-time residence, work projects, qualification measures and assistance services. Additionally, social psychiatric services care for around 3,300 persons, usually by counselling services. 3,100 full-time employees work in this sector.

#### 5: Refugees and migrants

The Caritas accommodates asylum seekers in 35 homes, counsels in 35 counselling centres and provides mobile care in remote accommodations on behalf of the Austrian regional governments. Over 560 full-time employees are there to support refugees and migrants.

#### 6: Caritas foreign aid

In 2010, Caritas Austria supported 555 aid projects all over the world with a total volume of 25.7 million euro. The focus points are: emergency aid, children in need, securing long-term existence, women, HIV/Aids, Roma and other minorities, people with disabilities and refugees.

#### 7: Total number of employees

12,015 full-time employees and more than 27,000 volunteers work for the Caritas.

#### 8: Donations to the Caritas

Donations to the Caritas total approximately 60,6 million euro. The largest campaign is the August collection ("My donation lives") with a volume of 3.2 million euro. The child campaign (Street children/Eastern Europe) and the national campaign net 1.5 million euro resp. 2.2 million euro. The funds raised during the door-to-door collection sum up to 5.8 million euro. Licht ins Dunkel ("Light in the darkness") supports the Caritas aid with 400,000 euro. The "Aktion Wundertüte" (Mobile phone collection campaign) nets 315,000 euro.

# Facts and figures

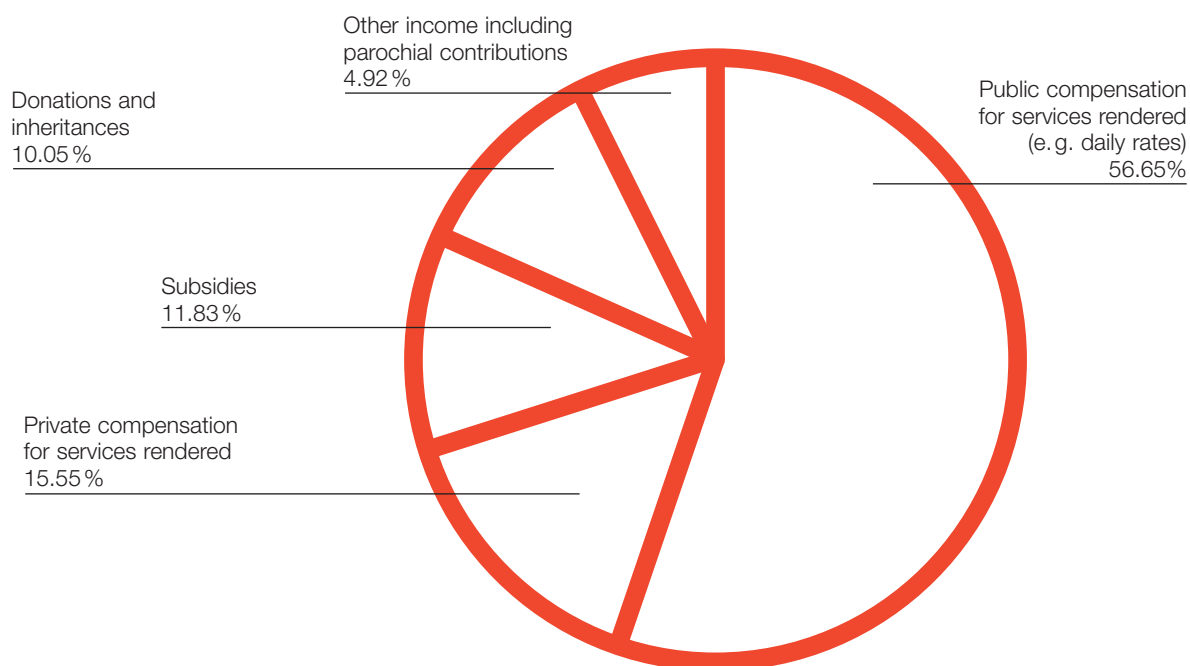
## 2010

### Expenditures of Caritas Austria 2009/2010

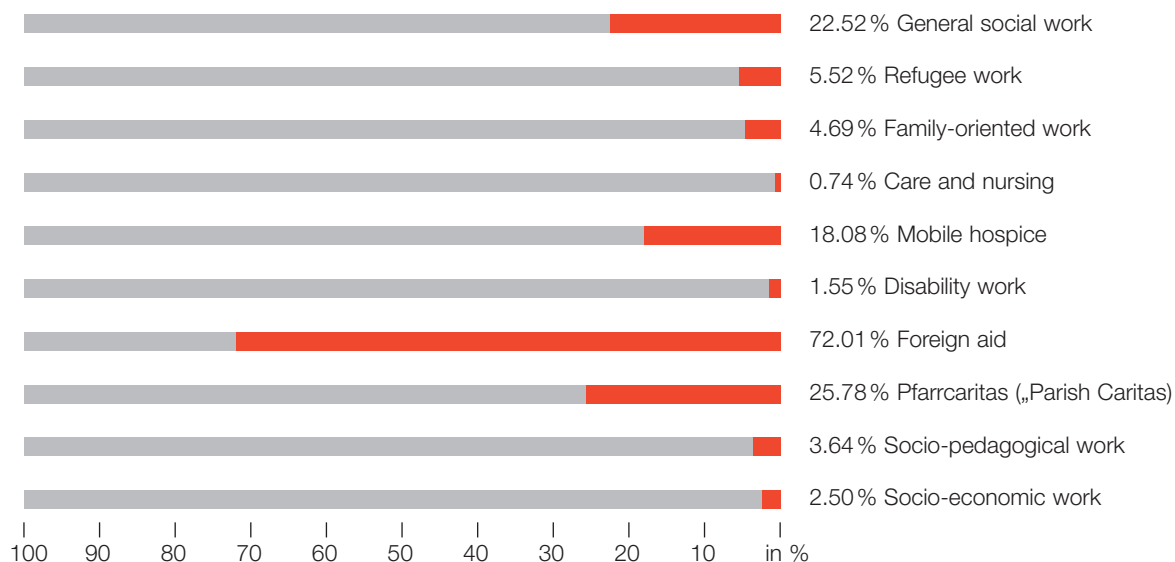
	2009 in million Euro	2010 in million Euro
<b>Social work</b>	<b>45,012</b>	<b>49,398</b>
Homes and day centres (mother and child shelters, homeless shelters, care centres)	15,753	18,237
Starter flats	1,818	2,016
Counselling, support & psychological care	20,704	21,724
Special projects	3,298	3,842
Training (schools for social professions)	3,439	3,579
<b>Refugee, integration &amp; migrant work</b>	<b>56,129</b>	<b>50,329</b>
Homes, starter flats, mobile emergency accommodations	18,078	20,636
Counselling, regional support basic care	32,228	23,809
Projects (return aid ...)	5,823	5,884
<b>Family-oriented work</b>	<b>21,292</b>	<b>23,644</b>
Mobile family assistance	17,270	17,971
Counselling, support & psychological care, projects	3,320	5,087
Training (schools and training courses)	0,702	0,586
<b>Socio-pedagogical work</b>	<b>14,841</b>	<b>14,325</b>
Socio-pedagogical centres, kindergarten, day care	11,319	9,939
Logopaedic services	0,843	1,006
Counselling, support & psychological care	0,373	0,454
Projects (leisure time activities for children and young people)	0,317	0,741
Training (kindergarten pedagogics)	1,989	2,185
<b>Socio-economic work</b>	<b>14,909</b>	<b>14,566</b>
Occupational projects for long-term unemployed persons and addicts	11,846	12,364
Counselling, support & psychological care (job orientation, job coaching)	0,898	1,141
Projects	2,165	1,061
<b>Care &amp; nursing</b>	<b>204,619</b>	<b>216,420</b>
Stationary facilities (senior citizen residential and nursing homes, hospices, day centres)	123,718	129,968
Mobile services (domestic and nursing care services)	73,569	79,437
Palliative care, mobile hospice teams	5,467	5,151
Counselling, support & psychological care	0,272	0,238
Projects (leisure time activities for seniors, family member care)	0,048	0,169
Training (Schools and training courses for old age care and nursing aid)	1,545	1,457
<b>Work with disabled persons</b>	<b>126,930</b>	<b>136,240</b>
Stationary (housing groups, day centres, therapeutic pedagogic workshops)	112,475	121,264
Mobile (care, work assistance, integration support)	7,313	7,680
Counselling, support & psychological care	3,250	3,412
Projects (leisure time activities for people with disabilities)	1,752	1,758
Training (schools and training courses for disability work)	2,140	2,126
<b>Pfarrcaritas ("Parish Caritas")</b>	<b>3,369</b>	<b>3,734</b>
<b>Foreign aid</b>	<b>19,061</b>	<b>25,656</b>
Emergency aid	1,895	9,033
Rehabilitation support (reconstruction)	1,878	2,765
Long-term development co-operation	15,288	13,858
<b>Auxiliary enterprises (donation warehouse, Caritas second-hand shops, etc.)</b>	<b>11,165</b>	<b>13,835</b>
<b>Fundamental work, development, quality management</b>	<b>0,688</b>	<b>0,608</b>
<b>Flood relief</b>	<b>0,001</b>	<b>0,039</b>
<b>Sum of all service sectors</b>	<b>518,016</b>	<b>548,794</b>



## Overall financing 2010

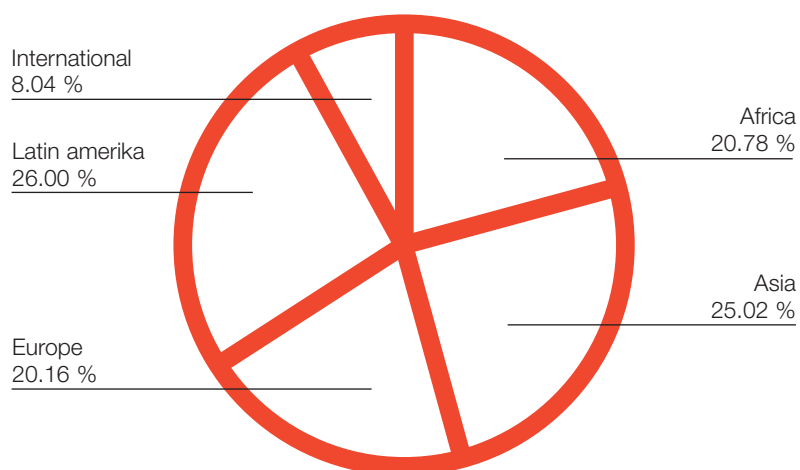


## Financing by donations in the individual sectors



## Facts and figures 2010

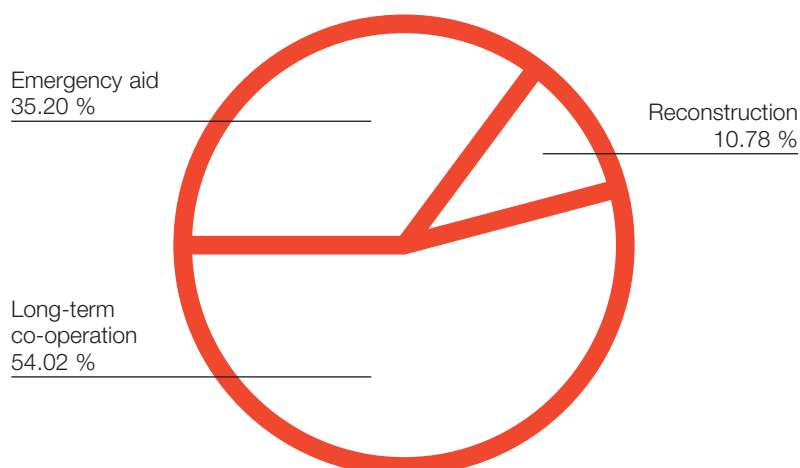
### Foreign aid by continents



### Foreign aid by distribution of funds by program (rounded)

Hunger/food security	4.9 Million Euro
Children in need	4.6 Million Euro
Refugees and migrants	1.4 Million Euro
HIV/Aids and other epidemics	0.7 Million Euro
Women in need	0.9 Million Euro
Roma and other minorities	0.3 Million Euro
People with disabilities	1.3 Million Euro
Other (older people, health, education...)	11.6 Million Euro

### Foreign aid by sectors



## Project financing 2010

	Number	Euro
<b>Africa result</b>	<b>168</b>	<b>5,331,280</b>
Africa general	2	86,759
Egypt	11	318,519
Ethiopia	31	1,223,550
Burkina Faso	25	627,503
Burundi	3	38,994
Ghana	1	13,283
Cameroon	1	19,840
Kenya	4	86,124
Dem. Rep. Congo	35	775,033
Mali	13	485,633
Mozambique	6	199,706
Niger	1	33,978
Ruanda	2	38,599
Sambia	1	2,875
Senegal	7	158,503
South Afrika	2	186,799
The Sudan	20	1,014,085
Tanzania	1	2,261
Uganda	2	19,236
<b>Asia result</b>	<b>120</b>	<b>6,418,585</b>
Afghanistan	1	11,305
Asia general	2	137
Bangladesh	2	118,950
India	21	380,593
Indonesia	13	553,922
Iraq	1	2,148
Kyrgyzstan	2	18,123
Lebanon	20	939,379
Myanmar	4	115,000
Nepal	1	33,991
Pakistan	29	3,619,032
The Philippines	2	295,310
Russia	5	39,576
Syria	16	268,462
Thailand	1	22,657
<b>Europe Result</b>	<b>220</b>	<b>5,173,432</b>
Albania	21	561,973
Armenia	16	309,877
Bosnia-Herzegovina	14	407,363
Bulgaria	5	69,202
Europe general	5	215,646
Kosovo	6	79,662
Croatia	2	20,797
Latvia	1	11,305
Macedonia	1	11,335
Moldova	22	582,296
Austria	9	71,663
Romania	31	621,456
Russia	2	9,067
Serbia	14	203,510
Slovakia	3	26,303
Spain	1	113,049
The Czech Republic	2	103,843
Ukraine	30	1,161,294
Hungary	3	27,232
Belarus	32	566,559
<b>Latin America result</b>	<b>44</b>	<b>6,669,726</b>
Brazil	1	6,783
Chile	2	56,663
Ecuador	12	124,026
El Salvador	1	11,415
Guatemala	2	15,282
Haiti	19	6,305,602
Colombia	1	13,870
Nicaragua	1	8,051
Peru	5	128,034
<b>Supraregional projects and intern commitment</b>	<b>3</b>	<b>2,062,554</b>
<b>TOTAL</b>	<b>555</b>	<b>25,655,577</b>



## Joint strength

### Public funding

In the province Katanga, located in the South of the Democratic Republic Congo, where the power lines of the mining companies as well as the profits from the natural resources miss the local population, the people depend on their fields. "If the harvest is good, they can pay for food, school and medication. If the harvest is bad, they are left with nothing", says Karl Eisenhardt, Caritas Austria's Congo expert. Therefore sustainable aid in Katanga means to increase the field's profits in the long run. With the support of the Austrian Development Agency (ADA), the Austrian Agency for Development Cooperation, Caritas supports 1,050 peasant families in the larger region between Likasi and Fungurume in creating a sustainable agriculture since July 2010. The people receive starting aids, trainings on how to grow manioc, corn and vegetables while

considering ecological criteria and workshops on efficient storage and seed cultivation. Farmer Christian Kalenga from the village Kuvumbi acknowledges the success: "It is much easier when everyone works together and it brings much more harvest", says the father of nine. Altogether, in 2010, ADA supports the Caritas development cooperation projects with around 1.44 million euro. The Austrian Interior Ministry supports our emergency aid in Haiti and Pakistan with 190,000 Euro. The EU co-financed projects in the Dem. Rep. Congo, Pakistan, Lebanon and Belarus with a total of 1.1 million euro. The Vorarlberg and the Bolzano local governments also supported the Caritas work. They all help to improve the life of disadvantaged people.

## Into the future with education

### ERSTE Foundation/ KomenskýFond

"Even though we all speak different languages, we became friends and somehow we all understood each other anyway": one of the participants of the first KomenskýFond youth meeting (in July 2010 in Serbia) managed to express, what many of the 39 children (aged from 10 to 15) coming from seven Central and Eastern European countries were thinking. The KomenskýFond ([www.komenskyfond.org](http://www.komenskyfond.org)), an initiative established by ERSTE

Foundation and Caritas Austria in 2006, successfully supports people at the edges of society in Austria as well as in Central and Eastern Europe by individual resp. regional education measures. Thus, in 2010, the fund enabled around 600 persons in Austria as well as 900 persons in the CEE region to better opportunities in the future. It is obvious in 2010 already: due to the huge success, the youth meeting will be held again.

**Belot Fils, Fort Hugo, Haiti:**  
**"I volunteer because it helps  
the community to grow."**





The earthquake in Haiti at the beginning of 2010 seemed „like eternity“ for Belot Fils (24). His family survived, but his house did not withstand the disaster. He received a new house from the Caritas. Now he himself helps reconstructing the houses of other earthquake victims in the region Gressier. The bricklayer on solidarity: „In the word solidarity you can find the word solid. And if something is solid, it is resistant and long-lasting.“

## Emergency aid 2010

### The year of disasters

#### Emergency aid

First the earthquake in Haiti followed by a hurricane and the cholera epidemic, then the floods in Pakistan: Twice in a row, the Austrian aid organizations closed ranks and within the frame of Nachbar in Not („Neighbour in need“), with the support of donors, react and help the people in the

disaster regions. Because help needs to arrive on location very fast, has to operate fast. In 2010 Caritas Austria supports 14 emergency aid appeals from Caritas partner organizations and other local partners.

### Hope in the land of disasters

#### Earthquake in Haiti

250,000 people lose their life during the quake, roads are being destroyed, schools and hospitals collapse. After the quake, Haiti tumbles in a state comparable to an apocalypse: a hurricane, political unrests and a cholera epidemic follow. Thanks to the support of the donors, against all odds, the people in Haiti can start to hope again. Caritas Austria alone distributes

emergency aid packages to 250,000 people. Caritas also builds earthquake safe houses for 500 families and gives hygiene packages to further 11,500 families, builds latrines and ensures drinking water tanks. On the outskirts of Port-au-Prince, in cooperation with the Salesian Sisters, Caritas will build an orphan village for 150 children.

### Reconstruction after the flooding

#### Monsoon in Pakistan

In summer 2010 the monsoon leads to a „tsunami in slow motion“, which drags away houses, bridges and streets, cutting of the people from all medical services, markets and schools. The floods wash over farmland and destroy the harvest. In co-operation with local partners, Caritas Austria supports around 50,000 people

with food, drinking water and hygiene articles and erects emergency shelters for further 4,700 families. Within the framework of „cash for work“ programs, around 100 hanging bridges as well as the drinking water supply for 50 villages are being reconstructed.

### Help after floods

#### Storms in Eastern Europe

In early summer, storms in Eastern Europe caused devastating damages. In Poland, Romania, Slovakia and other countries, thousands of people needed to receive emergency care. Caritas supports during

evacuations, gives food, clothes and medicine to the victims of the floods. In the Republic of Moldavia 180 families receive support during the reconstruction of their houses.

### New houses for earthquake victims

#### Earthquake and tsunami in Chile

In February, an earthquake followed by a tsunami destroys entire stretches of land in Chile. Hundreds die, 1.5 million people lose the roof over their head. First, the people are being supported with food and

hygiene packages as well as emergency shelters. Then, Caritas Austria takes part in the construction of solid wood houses in order to give the homeless families a place to live again.



Gudrun Gassner,  
Dem. Rep. Congo:  
"I volunteer, because  
I want to pass on a part  
of my abundance to  
disadvantaged people."

After numerous trips to Africa, Gudrun Gassner (48) from Bad Ischl had the desire to stay there longer for once. Her four month long Caritas commitment in the Dem. Rep. Congo taught the socio-psy-chiatric counsellor especially, that “often the poorest people are unbelievably rich in hospitality and cordiality.” While exercising and playing with children with disabilities in two schools in Katanga, the native of upper austrian did not only try to support the children: “We also talked to the parents, many were very surprised to hear what their blind resp. hearing impaired children were able to do.”

## Life-giving water

### Livelihood security projects

In Africa, a well makes a big difference. For the children it means that they will not get sick from contaminated water anymore. For the women because it keeps them from dragging water for hours long. For the families the water allows them to grow vegetables and keep cattle. Many villages in the region Kayes (Mali) do not have the money to build a well. “The drinking water wells in this region need to be between

15 and 30 metres deep. At around eight metres deep you will first find rocks that need to be broken”, Caritas employee Elisabeth Haun explains why one well can cost up to 16,000 euro. In 2010 alone, thanks to Austrian donations, Caritas can build nine wells in Kayes. 99 Caritas projects in 22 countries help to achieve sustainable livelihood security.

## ABC of the future

### Help for women

“I felt like a blind person”, Zeria Kasanga Maurit (78 years, 10 children) from the village Katebi (Dem. Rep. Congo) remembers the time when she did not know how to write and calculate. She learned how to do so at the age of 76 in order to be a “role model” for her grand children and to be able to “sell her vegetables all by herself”. Caritas supports hundreds of women in the region Katanga with an

“Alphabetisation and Agriculture” program. During the first year the women learn how to read, write and calculate. In the second year they create a vegetable field together. In the third year the women learn how to sell their products on a small scale. Altogether the Caritas supports women with 34 projects in 21 countries – whether these are income-generating initiatives or women’s shelters.


## Life-quality for people with HIV/Aids

### Support for HIV/Aids

Odessa is one of the cities in the Ukraine which is most affected by HIV/Aids. The malfunctioning health system does not offer an adequate treatment. Therefore the Austrian Caritas supports the home nursing services for HIV-positive people from the Caritas in Odessa. Every year, up to 250 women and men receive medical treatment, pastoral care, support in

accomplishing the tasks of daily life as well as social and legal counselling. “The extensive care gives the people the feeling that they are no longer alone with their disease”, Svetlana Tonina an employee of Caritas Odessa says. Altogether 14 Caritas projects in ten countries focus on the Aids topic.



A photograph of a woman with curly blonde hair and black-rimmed glasses, smiling. She is wearing a light pink long-sleeved shirt. She is holding two young children. On the left is a child with dark hair and a pacifier, wearing a colorful patterned vest over a white shirt. On the right is a Black child with short hair, wearing a white long-sleeved shirt and colorful patterned pants. The background is slightly blurred, showing some furniture.

Miriam Falch,  
Damaskus:  
“I volunteer because  
I receive so much in  
return.”

„For me the most beautiful moments were when these children, who have really been disadvantaged by life, could laugh about something“, Mirjam Falch (21 years) remembers her volunteer time in a nursery in Damaskus. From September 2010 until January 2011 she was there to take care of the children of Sudanese refugees. „Bitter poverty, fear of the future – the parent’s destiny also leaves severe marks on the bodies and the souls of the children“, Falch knows. Additionally to feeding and changing the children, the young women from Salzburg especially had one thing on her program: „To give the children as much security as possible.“

## Help for children in need 2010

### Food for the weakest

Work with children  
in need

25 years have passed since the terrible accident in Chernobyl – and the population in Belarus is still suffering from the consequences. Children, who were born in the years after the disaster, eat contaminated fruit and vegetables out of necessity. As a reaction to the bitter poverty of many families the government has re-introduced the free school snack a couple of years ago.

But because this was the only meal for many pupils, Caritas now provides 120 children from seven villages with a daily warm supper. Caritas also supports the weakest parts of society in centres for street children, orphanages and education projects. 158 projects in 38 countries are dedicated to help children.

### Equipment for a better life

Supporting  
Roma

With an estimated number of ten million, the Roma are Europe’s largest ethnic group with an own country. However, whether in the Roma villages in Slovakia, Albania, Romania, the Ukraine or also in Belarus: The Roma are still being deprived and excluded. With social centres and

school projects but also education initiatives for adults, Caritas contributes to support the members of this ethnic group to escape the lack of perspective and to stand on their own feet. Eleven Caritas Austria projects in nine countries support Roma.

### Opportunities for all

Projects for people  
with disabilities and  
refugees

“Especially on the countryside, the people in Ecuador still think, that a disability is a disease. Many parents do not know that children with disabilities can also learn if they receive the right support“, Luis Alba, head of the integrated school CIELTAT in Santa Isabel, which is supported by Austrian Caritas sponsors, says. Here, 127 pupils with and without disability

received the equipment in order to escape hardship. Awareness raising helps to combat the populations prejudices. Caritas enables people with disabilities to better chances in 48 projects in 14 countries. People on the run (22 projects in twelve countries, among them Syria and Sudan) form another focal point of the Caritas foreign aid work.



#### Child Campaign 2010

### Future for Europe's poorest

The Caritas collects donations in February under the motto "Your book works a small wonder", in order to help children in the poorest countries of Europe. Austrians donate 1.5 million euro to help orphans and street children get meals, a shelter, attention and love. Erste Bank and Wiener Städtische support the campaign.

#### August Collection 2010

### Your donation works miracles

Fertile fields instead of sparse deserts: In Africa wells and artificial water reservoirs sustainably change the life of the population who is fighting hunger. The donors of the August Collection help us to support many villages with water. The 3.2 million euro are used for about 300 projects in Africa, Asia and Latin America. BAWAG P.S.K. and Western Union are long-standing partners.

#### Care Campaign 2010

### Take the time and read to someone

"Often I can tell stories for hours. From the past. But what I like even more is if someone tells me a story. From the past, from today, it doesn't matter. I love it when I am visited. And when someone reads to me. That brings life and laughing to the house. That makes me feel young again right away", Mrs. Ziegler says on our posters. With messages like this one we ask people to spend their time with people who need care. The Wiener Städtische supports the campaign.

#### National Help 2010

### Your donation keeps Leonie warm

During the National Help collection, we are able to collect 2.2 million euro for people in need. Erste Bank and Sparkassen help us. Hitradio Ö3 makes an enormous contribution with the "Ö3 Wundertüte" (mobile phone collection campaign): half of the 630,000 euro obtained for 420,000 mobile phones goes to the Caritas and the other half to "Licht ins Dunkel" ("Light into darkness"). The 283,200 euro from the Krone campaign "Funken Wärme" ("A spark of warmth") help 700 families heat their accommodation during the cold season.



Child Campaign 2010



August Collection 2010



Care Campaign 2010



National Help 2010



Verbund



Orange helps



Philips-Schülerfonds



BILLA

#### Verbund

### Energy boost for the poor

The annual statements for electricity are a financial disaster for many families. The "Verbund-Stromhilfefonds der Caritas" ("Verbund electricity aid funds of the Caritas") sustainably supports socially disadvantaged people: 442 households did not only receive financial aid for their electricity bills but also individual energy counselling in their homes. Bosch, Siemens and Neff support the fight against "old power guzzlers" with low-current devices worth 60,000 euro.

#### Orange helps

### Support for mother and children in need

The mobile phone company Orange transforms monthly free time that consumers of the rate "Team 2010" do not use up into donations for charitable organisations. Caritas receives 28,000 euro for projects for mother and children in need, including the nine mother and child shelters where women and their children in crisis situations receive protection, counselling and support for a fresh start.

#### Philips-Schülerfonds ("Pupil fund")

### Education against poverty

Education is the key to a better future. That is the principle of the Philips-Schülerfonds. In order to give disadvantaged children in Austria exactly this opportunity, Philips Austria established the pupils fund eight years ago together with the Caritas. In 2010, 1,456 children can be supported, for example by buying materials for school. Philips donates 70,000 euro annually to the fund. The KURIER and its readers are active participants and donate 22,400 to the fund.

#### BILLA

### Campaign "Glückschild" ("Lucky child") for children in need

BILLA and Caritas support children and families in need in Austria with the campaign "Glückschild". During the last three weeks in June all "Ja! Natürlich" yogurts with fruit are offered to the customers with an especially campaign branded top lid. For every cup of yogurt that was sold, Billa donated 30 cent and Unilever added another 10 cent for every Knorr product that was sold between September 15 and 22. This way the campaign "Glückschild" could collect 250,000 euro for children in need.



# Co-operation with companies 2010

Volksbanken

## Godparents for children in need

Children live in inhuman conditions in many countries of the earth – whether as street children in one of the metropolitan cities in Latin America or Eastern Europe, as child prostitute in South East Asia or as an orphan in a country that was destroyed by war. The monthly contribution of thousands of godparents provides for subsistence, food and education for a child each (more information at [www.patenschaften.at](http://www.patenschaften.at)). Volksbanken support the project as main sponsor.

Mondi Packaging

## Learning for life

In the two Caritas “Lerncafés” (“Learning coffee houses”) in Knittelfeld and Wolfsberg, in the project „Rückenwind“ (“Tailwind”) as well as in the integrated girls centre “\*peppa” in Vienna, children and teenagers receive study support, one also works with their parents and therefore enables their children chance for integration. The paper and packaging company Mondi supports the four projects generously. Furthermore Mondi organises a number of excursions and workshops for the children and teenagers.

dm

## Diaper packages for disadvantaged families

Austria is a rich country. But not everyone can share the prosperity. Especially for socially disadvantaged families, the start in life is expensive and stresses the already slim household budget. In order to make the start easier and to raise awareness for the topic of “family poverty”, dm drogerie markt in cooperation with Pampers provides Caritas with 800,000 free diapers under the motto “together – for each other”.

BIPA

## Complimentary toiletries for families in need

No apartment, no job and a separation from the partner are only a few of the reasons why mothers in need look for help in one of the Caritas mother and child shelters. What they all have in common is a slim household budget. BIPA provides Caritas projects like for example the mother and child shelters with ten BIPA-prepaid cards, each worth 10,000 euro. That way hygiene articles worth 100,000 euro can be purchased.



Volksbanken



MondiPackaging



DM



BIPA



Bank Austria



zotter



H. Stepic CEE Charity

Bank Austria

## Cards with a good “motive”

Life is hard to handle without support, without someone backing you, without an apartment and a job. The Caritas supports young people in need – whether with emergency shelters, supervised flat-sharing or occupational projects. Bank Austria actively helps, donating 1 Euro from every sold bank card with the individual state design to Caritas for young people in need.

zotter

## Goats for a fresh start

In Burundi a goat helps starving people to return home to their country, which was damaged by civil wars. A goat secures their family's survival. The styrian chocolate manufacturer zotter created six different chocolate lollipops. 10 cent from every sold product of this fair-trade, organic sweet are donated to the Caritas goat project. Within the project the families do not only receive the vital goat, but can also take part in workshops on species-appropriate keeping.

H. Stepic CEE Charity

## Supporting the weakest

There are only very few adequate services for people with disabilities in Albania. In order to give young people with disabilities better chances for their future, H. Stepic CEE Charity in cooperation with Caritas transformed an old outpatient clinic into a day centre for people with special needs. 35 people, aged between eight and 25 years, receive individual therapies, psychotherapeutic treatments as well as an education in the centre.

Ö3

## Bags filled with mobile phones

The Ö3-Wundertüte (“Magic bag”) transforms your old mobile phone into precious donations. Austrians collect 420,000 old mobile phones in 2010. Counted in donations these are 630,000 euro for the national emergency aid fund “Families in need in Austria” (of “Licht ins Dunkel”/“Light into Darkness” and Caritas). Furthermore the project ensures twelve jobs for formerly long-term unemployed people, who either repair the phones or professionally dismantle them and pass them on to waste management.



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